

نتقدم بثقة
Moving Forward
with Confidence



Annual Report 2025



tra.gov.om



HIS MAJESTY
SULTAN HAITHAM BIN TARIQ AL SAID
-May Allah Protect and Preserve Him-

We are committed to positioning the digital economy as a strategic priority and a key pillar of the national economy.

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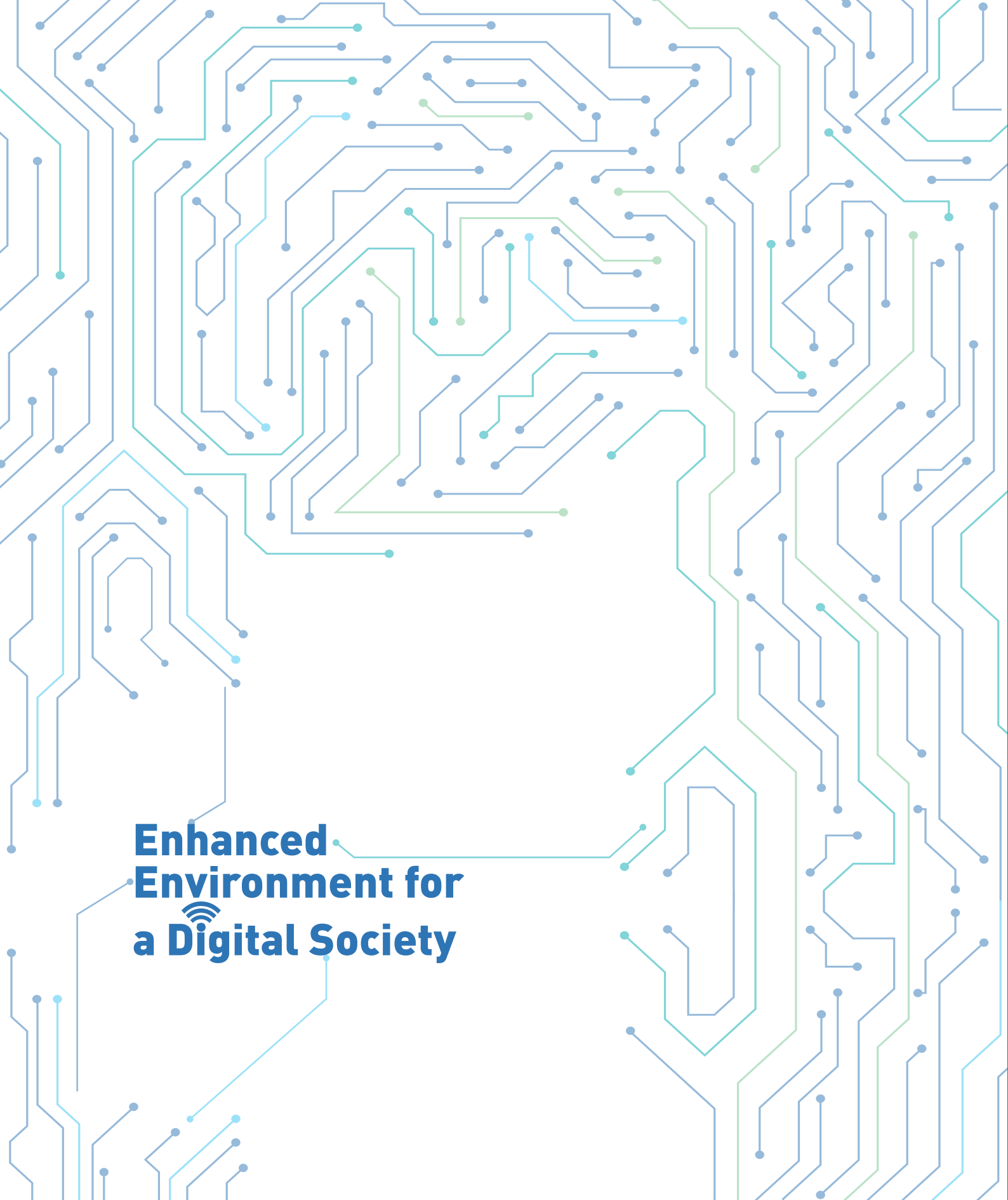
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Appendices

An intricate, light blue and green circuit-like pattern of lines and dots, resembling a complex network or a stylized brain, occupies the left half of the image.

**Enhanced
Environment for
a Digital Society**

**Leadership &
Organization**

A decorative graphic on the right side of the page, featuring a central teal circle with the number '07' inside. From this circle, several thin, curved lines in shades of blue and green radiate outwards, creating a sense of movement and connectivity.

07

WHO WE ARE

The Telecommunications Regulatory Authority (TRA) was established in 2002 pursuant to the Telecommunications Regulatory Law promulgated by Royal Decree No. 30/2002, with the objective of liberalizing, regulating, and advancing the telecommunications sector. In 2012, the Authority was entrusted with the regulation of the postal services sector in the Sultanate of Oman pursuant to the Postal Services Regulatory Law, issued by Royal Decree No. 71/2012, with the mandate of developing, liberalizing, and promoting the growth of the postal services sector in the Sultanate of Oman.

BOARD OF DIRECTORS

Up to 2025



**H.E. Eng.
Salim Nasser Al Aufi**
Chairman of Board of Directors



**H.E. Dr. Ali Amir
Al Shidhani**
Board Member



**Dr. Abdulmalik
Abdullah Al Hinai**
Board Member



**Dr. Fathiya Hamad
Salim Al Izki**
Board Member



**Mr. Omar Salim
Hamed Al Hashimi**
Board Member



**Mr. Juma Rashid
Saif Al Jahwari**
Board Member



Executive President Message

H.E. Eng. Omar Hamdan Al Ismaili

The Telecommunications Regulatory Authority (TRA) continues its dedicated efforts to foster an advanced digital environment that contributes to achieving the objectives of Oman Vision 2040, supporting innovation, adopting emerging technologies, and advancing sustainable economic and social development. During 2025, the telecommunications and postal services sectors witnessed several significant achievements.

Telecommunications Sector:

- ▶ Mobile subscriptions reached **6.6** million, while mobile broadband subscriptions totaled **5.4** million.
- ▶ Fixed telephone subscriptions reached **443,000**, and fixed broadband subscriptions totaled **599,000**.
- ▶ The telecommunications sector recorded preliminary revenues of **₹ 965** million, compared with **₹ 914** million in 2024, representing a growth rate of approximately **5.5%**.
- ▶ Investments in the telecommunications sector's infrastructure reached **₹ 233** million.

Postal Services Sector:

- ▶ The number of licensed companies reached **87**.
- ▶ The volume of domestic postal items reached **4.4** million, while inbound international postal items totaled **3** million and outbound international postal items reached **435,000**.
- ▶ The number of postal service access points increased from **610** to **704**, representing a growth rate of **15%**.

Protection of Beneficiaries' Rights:

- ▶ The Authority handled **6,605** complaints, with compensation awarded to beneficiaries exceeding **₹ 225,000**.
- ▶ The Beneficiary Service Centre received more than **60,000** inquiries through various channels.



Revenues
Million **₹ 965**

A growth rate of
5.5%

Digital Infrastructure:

- ▶ The number of 5G base stations reached **6,432**, contributing to an increase in the coverage of population clusters with fixed broadband services to **92%**.
- ▶ The Sultanate of Oman improved its global ranking in the United Nations Infrastructure Index, advancing to **22nd** place.
- ▶ A total of **1,147** schools were connected to high-speed fixed broadband services (via fiber-optic networks and fixed 5G networks), achieving a coverage rate of **98%**.

Regulations and Legislations:

The Authority issued a number of regulations, including:

- ▶ Billing Systems Regulation.
- ▶ International Telecommunications Cables Regulation.
- ▶ Retail Tariff Regulation.
- ▶ Ultra-Wideband Technology Regulation.

Institutional Excellence and Awards

The Authority received several awards, most notably:

- ▶ Best Government Compliance Institution in Information Technology, under the Digital Excellence Award in the Government Sector (Second Edition).
- ▶ Human Resources Excellence Award for the category of Best Human Resources Team, awarded by the Oman Society for Human Resource Management.
- ▶ GCC Digital Government Award for Digital Inclusion.
- ▶ Institutional Excellence Award in the categories of Continuous Improvement, Sustainable Growth, and Best Team in System Implementation.

These awards reflect the Authority's commitment to the highest standards of quality and innovation and underscore its leading position in digital transformation and regulatory governance.

In conclusion, we express our pride in the achievements accomplished during 2025 and reaffirm our commitment to continue working with full dedication and integrity in pursuit of the aspirations of the nation and its citizens, within the framework of a sustainable digital transformation journey, and in alignment with the Sultanate of Oman's future vision under the wise guidance of **His Majesty Sultan Haitham bin Tariq**—may God protect and preserve him.

And God is the Grantor of success.



Investments
233 Million



Complaints
6,605



5G Base Stations
6,432



Vision

A conducive environment for a digital society.



Mission

We are an independent authority responsible for regulating the telecommunications and postal services sectors in accordance with the best international practices.



Institutional Values

- ▶ Innovation
- ▶ Initiative
- ▶ Collaboration
- ▶ Empowerment

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Telecom Sector Statistics

Telecommunications Sector Subscriptions

Overview of Telecommunications Subscription Indicators for 2025

Indicator	Fixed Telephone Services Subscriptions	Fixed Broadband Services Subscriptions	Mobile Telephone Services Subscriptions (million)	Mobile Broadband Services Subscriptions (million)
2024	435,596	582,900	6.3	5.3
2025	443,320	598,907	6.6	5.4

Telecommunications Service Permits

The table below shows the number of valid permits issued during 2025 for various telecommunications services:

Location Tracking and Geolocation Systems Services	32	Utilization and Access to Passive Infrastructure	3
Provision of Internet of Things (IoT) Services	9	Voice or Video Communications Services over Internet Protocol (VoIP)	2
Implementation of Services in the Telecommunications Field	455	Regulatory Sandbox for Telecommunications Services	8
Establishment or Operation of Private Networks for Personal Use	45	Data Centres and Cloud Computing Services	5

Revenues of Licensed Telecommunications Companies
(million SAR)



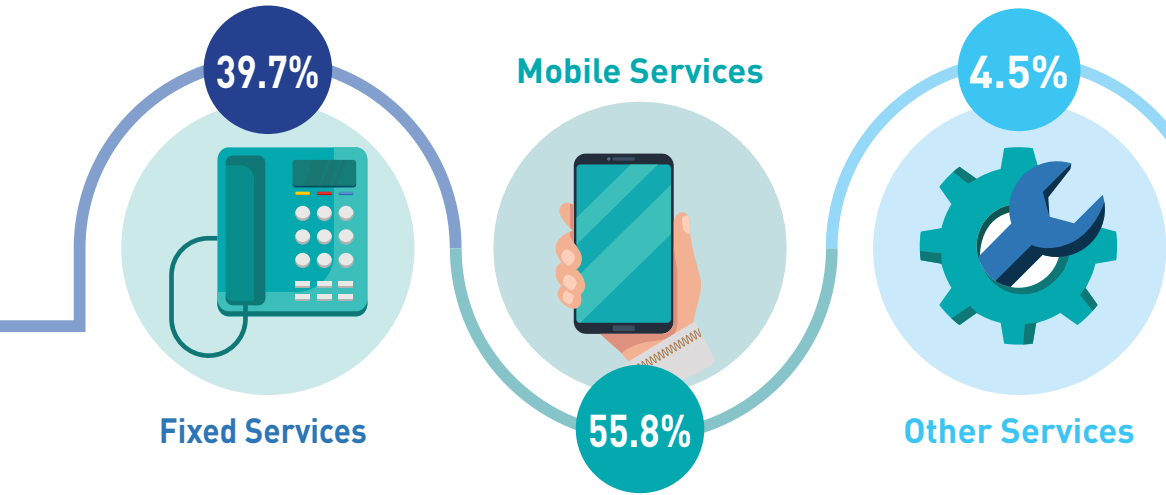
Year	Total Revenues
2021	768
2022	807
2023	884
2024	914
2025	966

Investments of Licensed Telecommunications Companies
(million SAR)

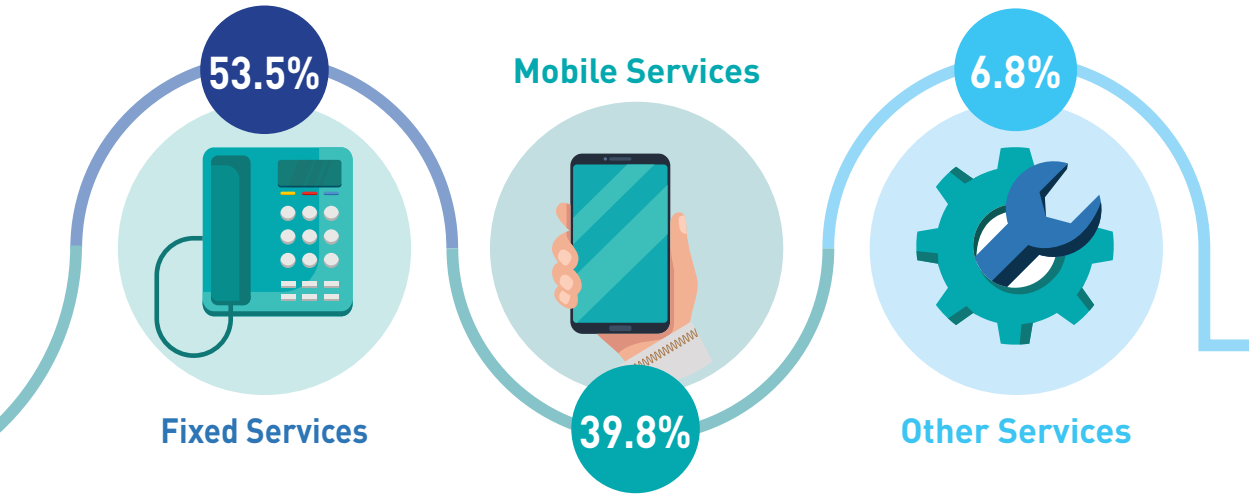


Year	Total Investments
2021	148
2022	226
2023	222
2024	250
2025	227

Share of Telecommunications Service Revenues in Total Revenues (2025)



Distribution of Telecommunications Investments as a Share of Total Revenues (2025)



Royalties Due from the Telecommunications Sector (2025)



Postal Services Sector Statistics

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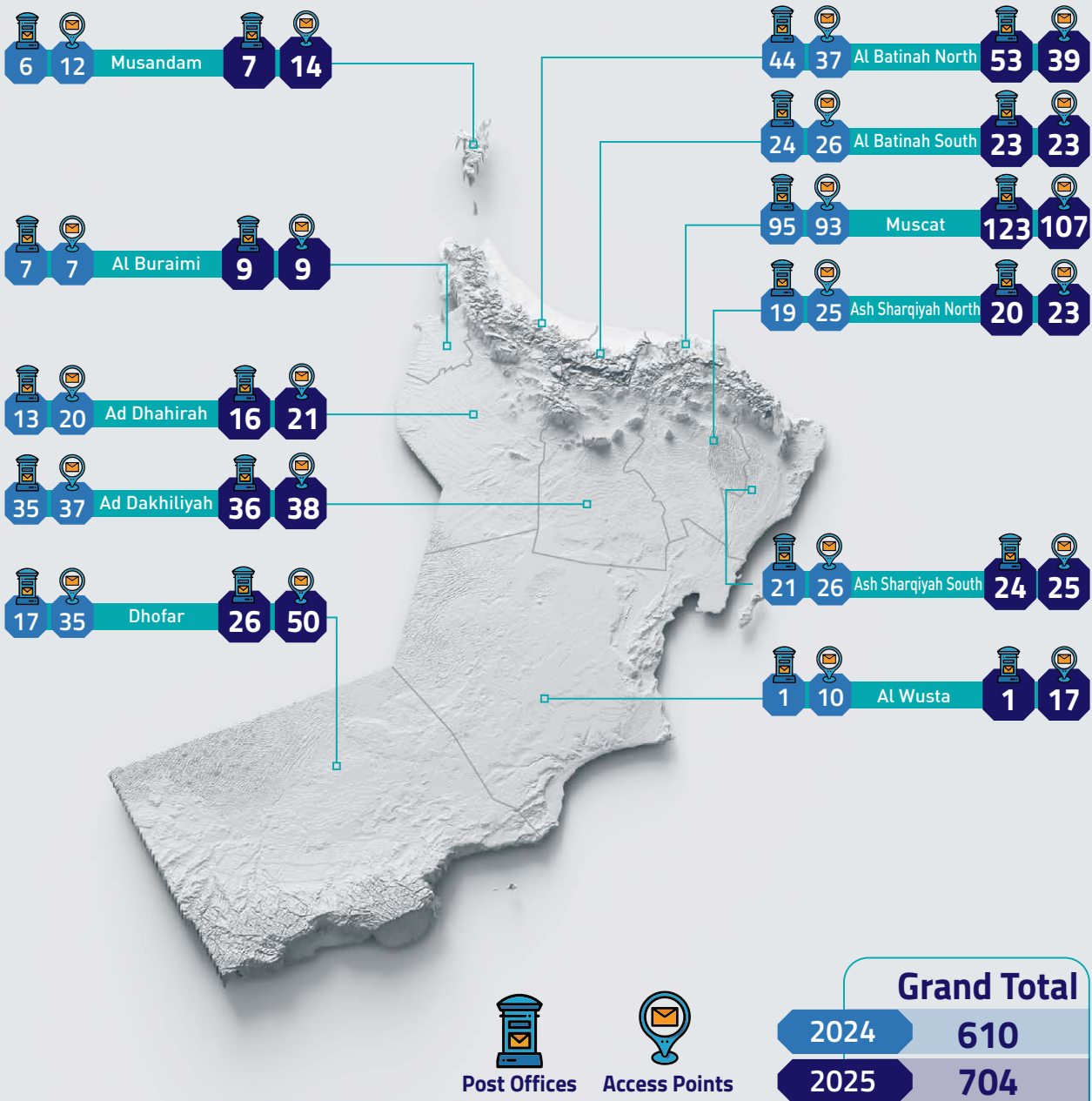
Express Mail items Statistics

Express Mail		2024	2025	Growth Rate
	Domestic	3,485,635	4,389,546	26%
	Outbound International	437,866	435,130	-1%
	Inbound International	3,243,589	3,037,872	-6%



Number of Postal Branches & Access Points by Governorate

Post Offices and Access Points (All Licensed Companies)



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Statistics on Services Provided by the Authority

Telecommunications Services Tariff Applications

A total of 442 tariff applications for telecommunications services were processed.



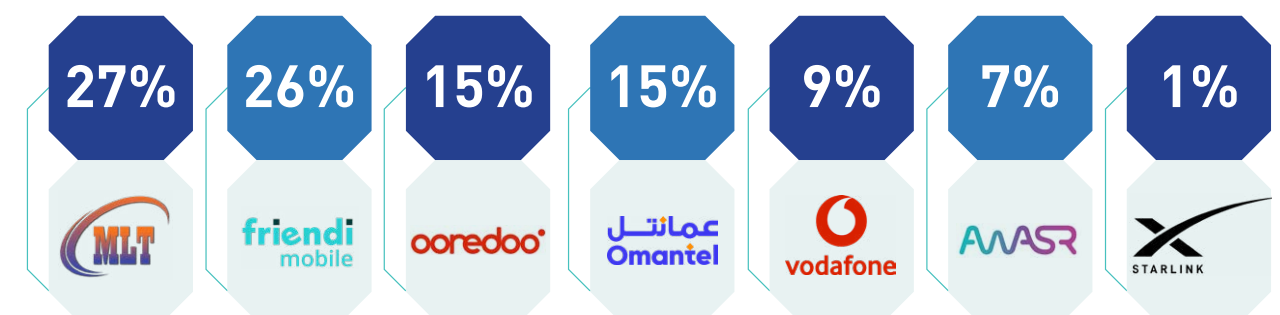
Distribution of Approved, Filed, and Rejected Tariff Applications

Application Status	Approved Tariff Applications*	Filed Tariff Applications*	Rejected Tariff Applications	Cancelled Tariff Applications	Tariff Applications Under Review	Total
Number of Applications	116	274	5	15	32	442
Percentage	26%	62%	1%	4%	7%	100%

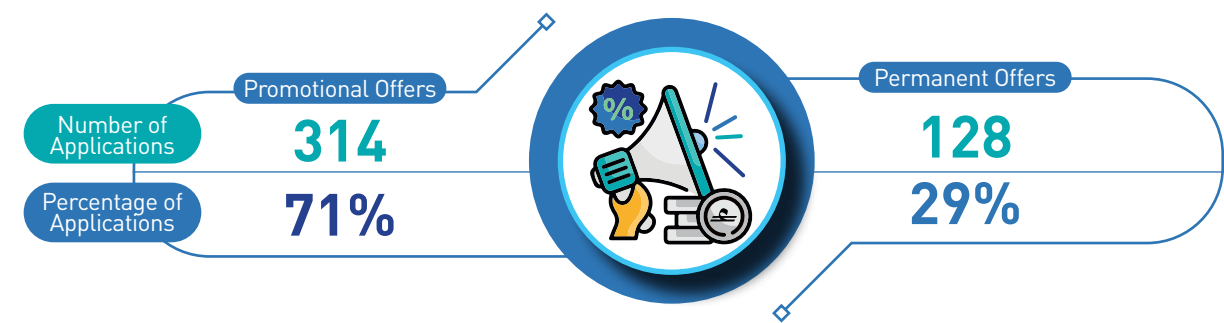
* Approved tariff applications: Telecommunications service offers submitted by dominant operators.

* Filed tariff applications: Telecommunications service offers submitted by non-dominant operators.

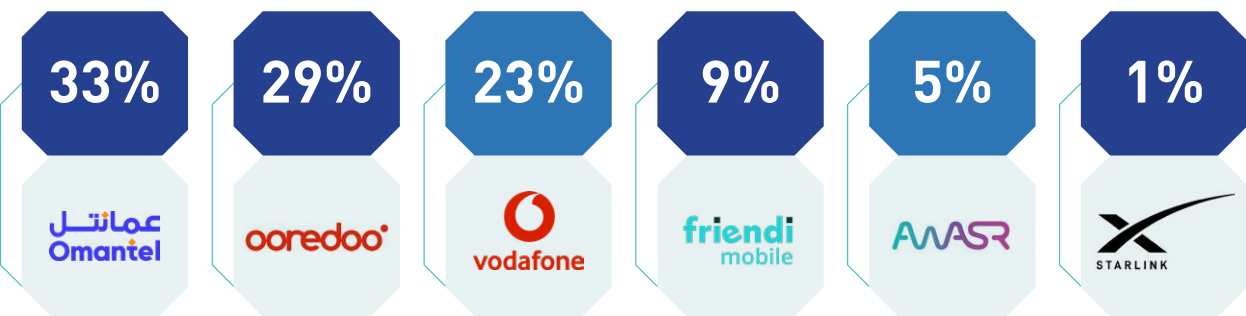
Share of Licensed Operators in Total Tariff Applications



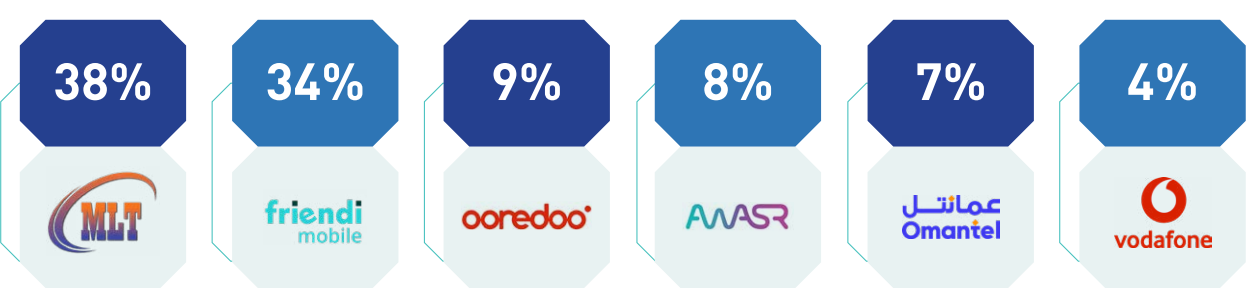
Distribution of Permanent and Promotional Offer Applications



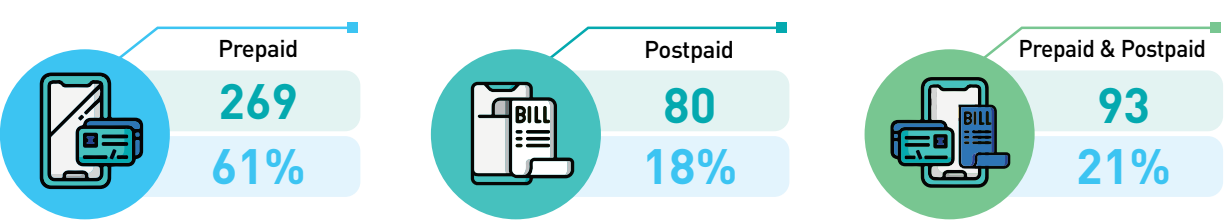
Licensed Operators' Share of Permanent Offers



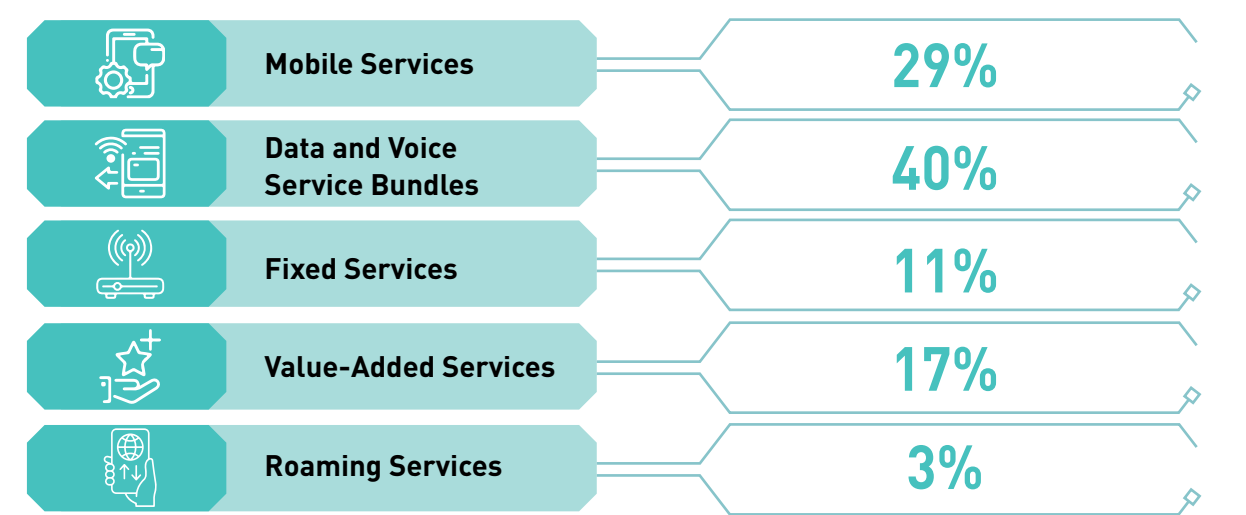
Licensed Operators' Share of Promotional Offers



Distribution of Tariff Applications by Payment Method



Distribution of Tariff Applications by Service Type



Numbering Resource Statistics

Numbering Resource Type	Allocated in 2024	Allocated in 2025
Operator Selection Codes	0	0
International Signaling Point Codes	1	1
National Signaling Point Codes	6	25
Fixed Numbers	95,000	80,000
Mobile Numbers	400,000	900,000
Short Codes for Voice Services	4	6
Short Codes for SMS Services	249	199
Premium (High-Value) Numbers	12	3
Toll-Free Numbers	40	41
Internet of Things (IoT) Numbers	1,000,000	0

Auction of Distinguished Telecommunications Numbers (Diamond and Gold)

Auction No.	Operator	Number of Numbers Offered	Total Amount Paid for Allocated Numbers (ر.ع.)
1		150	2,553
2		200	574,650
3		100	8,557
4		160	4,599
5		100	13,539
6		150	6,450
7		180	7,506
8		100	3,925
9		200	356
10		150	5,764
11		275	30,196
12		150	15,322
13		200	13,340
14		150	5,802
15		50	6,366
Total		2,315	698,925

Accredited Registrars for the National Domain Name



Number of Top-Level Domain Registrations (.om) و (.عمان)

	2024	2025
Total number of [.om] domain registrations	6,848	8,153
Total number of [.عمان] domain registrations	31	27
Total	6,879	8,180

Type Approval Statistics

	2024	2025
Number of Telecommunications Device Type Approval Applications	4,106	6,080
Number of Import Permits Issued	272	313
Number of Customs Clearance Permit Applications	7,240	8,682

Radio Licensing Statistics

	2024	2025
Number of Renewed Radio Licenses	22,163	24,557
Number of Allocated Frequencies	6,369	5,971
Number of Cancelled Licenses	2,605	1,996
Number of New Licenses	2,362	2,541

Radio Frequency Spectrum Monitoring

1 Radio Interference Complaints

Radio Interference Complaints

	Terrestrial Services	Satellite Services
Number of reported harmful interference cases	28	0
Number of affected users	7	0

2 Carrying out Inspection Work

Executing Inspection Activities

	Ground Services	Space Services
Number of Users	22	5
Number of Areas	15	11
Number of Radio Licenses	22	64
Number of Violations	5	9

Microwave Link Inspection



Ships and Boats Inspection



Beneficiary Affairs

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Enquiries Handled by the Authority

	2024	2025
 Incoming Calls	26,830	32,226
 WhatsApp	15,629	15,697
 Email	4,468	8,707
 In-Person Visits	3,035	5,266
 Total Enquiries	49,962	61,896

Distribution of Enquiries by Service Channel – 2025

 Incoming Calls	52%
 WhatsApp	25%
 Email	14%
 In-Person Visits	9%

Complaints by Category

	2024	2025
 Billing	2,749	4,394
 Service Quality	862	1,383
 Promotional Offers	44	75
 Numbering	221	753
 Total	3,876	6,605

Distribution of Complaints by Telecommunications Service Provider

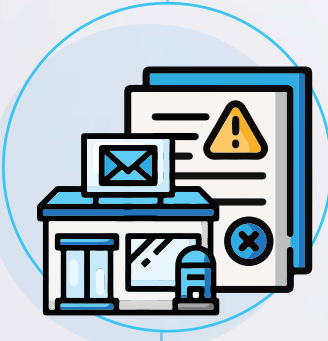
	2024	2025
 Omantel	2,119	2,546
 ooredoo	799	2,146
 AWASR	412	556
 Vodafone	539	1,307
 friendi mobile	6	44
 MLT	1	6



Refunds for Complaints in 2025 (AED)

 Omantel	105,919
 ooredoo	50,749
 AWASR	14,701
 Vodafone	54,233
 friendi mobile	-
 MLT	-

Complaints by Post Services Beneficiaries



Distribution of Complaints by Category	2024	2025
Delay in Delivery of Postal Items	37	34
Damage to Postal Items	16	42
Loss of Postal Items	24	43
Tariffs and Handling Charges	32	36
Shipment Held and Not Delivered	1	26
Other	9	31
Total Complaints	119	212

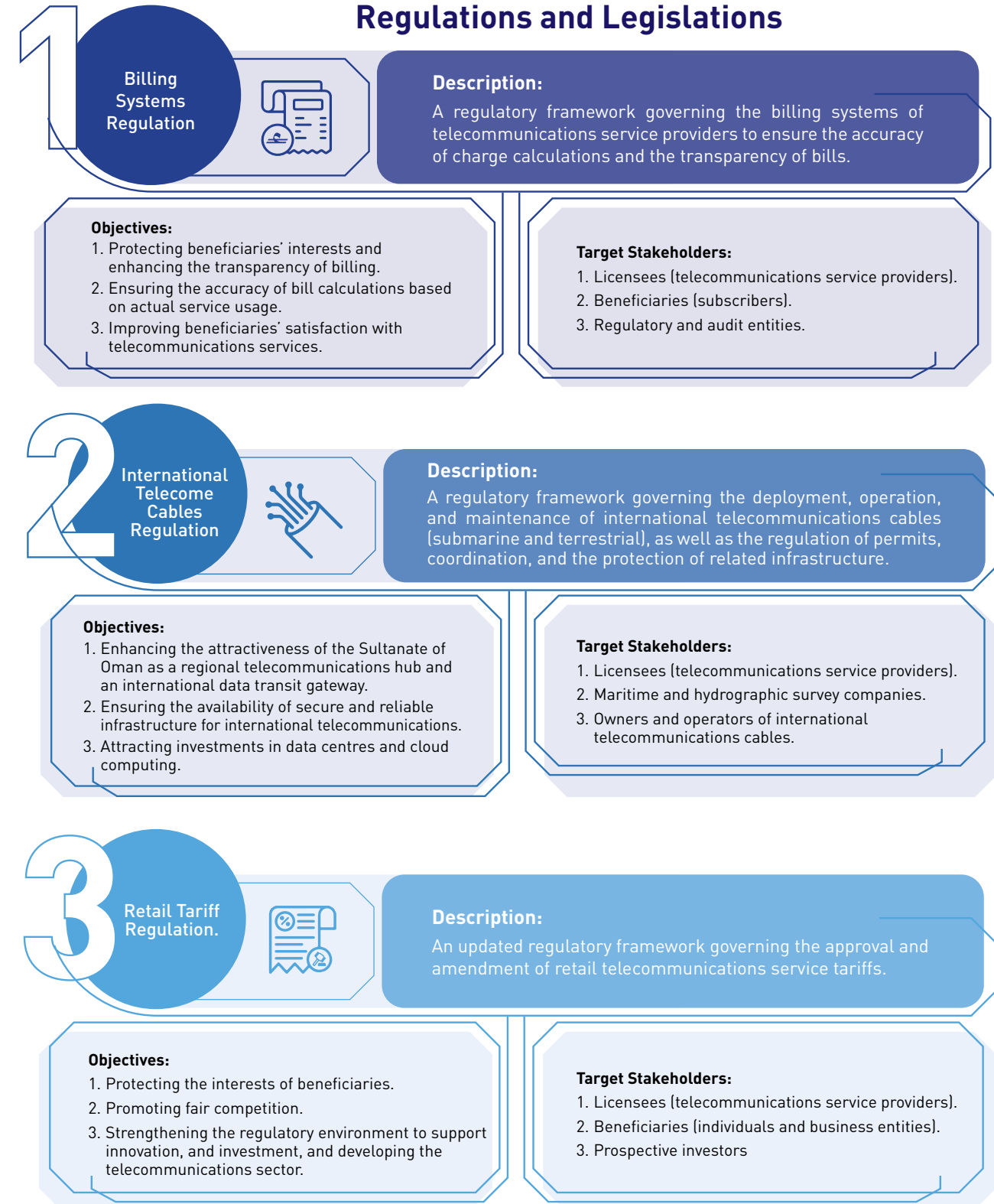
Distribution of Complaints by Postal Service Provider

Postal Service Provider	2024	2025
 Aramex Muscat	24	52
 Genacom	10	34
 Oman Post	18	28
 Locationkum	16	20
 Al Daleel Gateway Commercial Services	16	17
 Wasel Lee Postal Delivery Services	2	13
 Nool	4	11
 IMail Express Services	9	7
 Parcel Express	0	6
 DHL Express Int.	3	5
 SMSA Express – Muscat	0	3
 Falcon Air Services and Transport	0	3
 Al Wilayah Ocean for Transport and Trade	4	3
 Magic Delivery Trading	2	2
 TM Done	4	2
 Gulf Agency	0	2
 O Taxi	0	2
 Elite Enterprises	1	1
 Oman Postal Express	1	1
 Naqel	1	0
 FedEx Express	1	0
 Falcon (UPS)	2	0
 Tawseel Express	1	0
Total	119	212

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Key Projects & Initiatives

Regulations and Legislations



4 Amendments to Certain Provisions of the Regulation Governing the Registration and Use of Radio Frequencies and Radio Equipment, and the Determination of Applicable Fees



Description:

An update to the regulatory framework governing radio spectrum and radio equipment to keep pace with emerging technologies, regulating the assignment of radio frequencies and the licensing of wireless equipment, and ensuring the efficient use of spectrum resources and the protection of radio spectrum resources.

Objectives:

1. Promoting the optimal utilization of the radio spectrum and ensuring its efficient assignment and use.
2. Supporting digital transformation and innovation by enabling the deployment of advanced radio technologies and services.
3. Regulating radio equipment and ensuring its compliance with approved technical and regulatory requirements.

Target Stakeholders:

1. Licensed telecommunications service providers.
2. Importers, manufacturers, and suppliers of radio equipment.
3. Government entities and private sector organizations using radio communication systems.

5 Regulation on the Development, Testing, and Operation of Digital Systems and Platforms, and Applications in the Telecom Sector



Description:

A regulatory framework aimed at promoting the local development of digital applications and systems, while establishing requirements for localization and the development of national capabilities.

Objectives:

1. Strengthening national digital sovereignty and enhancing the value added by the digital economy.
2. Fostering the growth of the local software and digital solutions industry and increasing its contribution to the national economy.
3. Establishing a sustainable national system for innovation and the development of specialized digital technology talent.

Target Stakeholders:

1. Technology companies and software developers.
2. Licensees (telecommunications service providers).
3. Beneficiary public and private entities.

6 Regulation on the International Registration of Domain Names



Description:

A regulatory framework governing the registration and management of domain names to ensure effective governance of their use and the protection of digital rights.

Objectives:

1. Enhancing the reliability of domain names registered through accredited registrars.
2. Expanding the global use of the Omani country code top-level domain (.om).
3. Attracting international companies and investment.

Target Stakeholders:

1. Accredited domain name registrars.
2. Individuals and organizations that own domain names.
3. Technical and regulatory authorities.

Technical Projects and Digital Transformation

1 Audit of Royalty Payments by Licensees over the Last Three Years



Description:

An audit project conducted to verify the accuracy of royalty payments made by licensees over the past three years, ensuring compliance with regulatory obligations.

Objectives:

- Ensuring the accuracy and correctness of the calculation and payment of royalty fees.
- Enhancing compliance and transparency in the financial obligations of licensees.

2 Gradual Transition from 3G to 4G and 5G Networks



Description:

A project aimed at the gradual decommissioning of 3G services and the transition to 4G and 5G networks, while ensuring service continuity and quality.

Objectives:

- Improving the quality and speed of telecommunications services.
- Enhancing the efficiency of radio spectrum utilization.

3 Monitoring the Implementation of Oman Broadband Company Projects (Provision of 100,000 Connections)



Description:

A project to monitor the implementation of the plan to deploy 100,000 broadband connections, ensuring adherence to project timelines and quality standards.

Objectives:

- Accelerating the rollout of high-speed fixed broadband services.
- Ensuring compliance with quality standards and delivery timelines.

4
Digital Transformation Executive Programme for the Postal Services Sector 2025



Description:
A programme aimed at implementing digital transformation initiatives in the postal services sector to enhance service delivery and improve operational efficiency.

Objectives:

- Improving the quality and efficiency of postal services.
- Promoting the adoption of digital solutions within the sector.

5
Radio Frequency Spectrum Bands Planning for Digital Broadcasting Services



Description:
A project to plan and allocate radio frequency spectrum bands for digital broadcasting services, aiming to enhance spectrum efficiency and improve coverage quality.

Objectives:

- Regulating the use of spectrum for digital broadcasting services.
- Improving coverage quality and enhancing spectrum utilization efficiency.

6
Upgrading Connectivity for 84 Operational Stations from Low-Speed Satellite Links to Fiber Optic or Wireless Backhaul Links



Description:
A project to upgrade the connectivity of 84 operational stations by replacing low-speed satellite links with fiber optic or wireless backhaul links, thereby enhancing network efficiency and improving service quality.

Objectives:

- Increasing the speed and quality of connectivity at the targeted stations.
- Improving network reliability and reducing reliance on low-capacity satellite links.

7
Development of a Unified Technical System for Mobile Number Portability

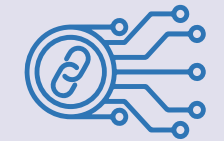


Description:
A project to develop a unified technical system that interconnects telecommunications operators to process mobile number portability requests efficiently and reliably.

Objectives:

- Expediting the processing of mobile number portability requests between operators.
- Improving service quality and enhancing the user experience.

8
Electronic Integration of the Complaints Management System with Operators' Systems



Description:
A project to integrate the Authority's electronic complaints management system with the systems of telecommunications operators to enable automated data exchange and improve the speed of complaint processing.

Project Objectives:

- Expediting the processing of complaints and improving response times.
- Enhancing system integration and the automated exchange of data between the Authority and telecommunications operators.

9
Electronic System for the Registration and Renewal of Accredited Internet Domain Name Registrars



Description:
A project to develop an electronic system for managing the registration and renewal of accredited Internet domain name registrars, streamlining procedures and enhancing the efficiency of administration and oversight.

Objectives:

- Automating the registration and renewal processes for accredited domain name registrars.
- Improving the efficiency of administration, monitoring, and regulatory compliance.

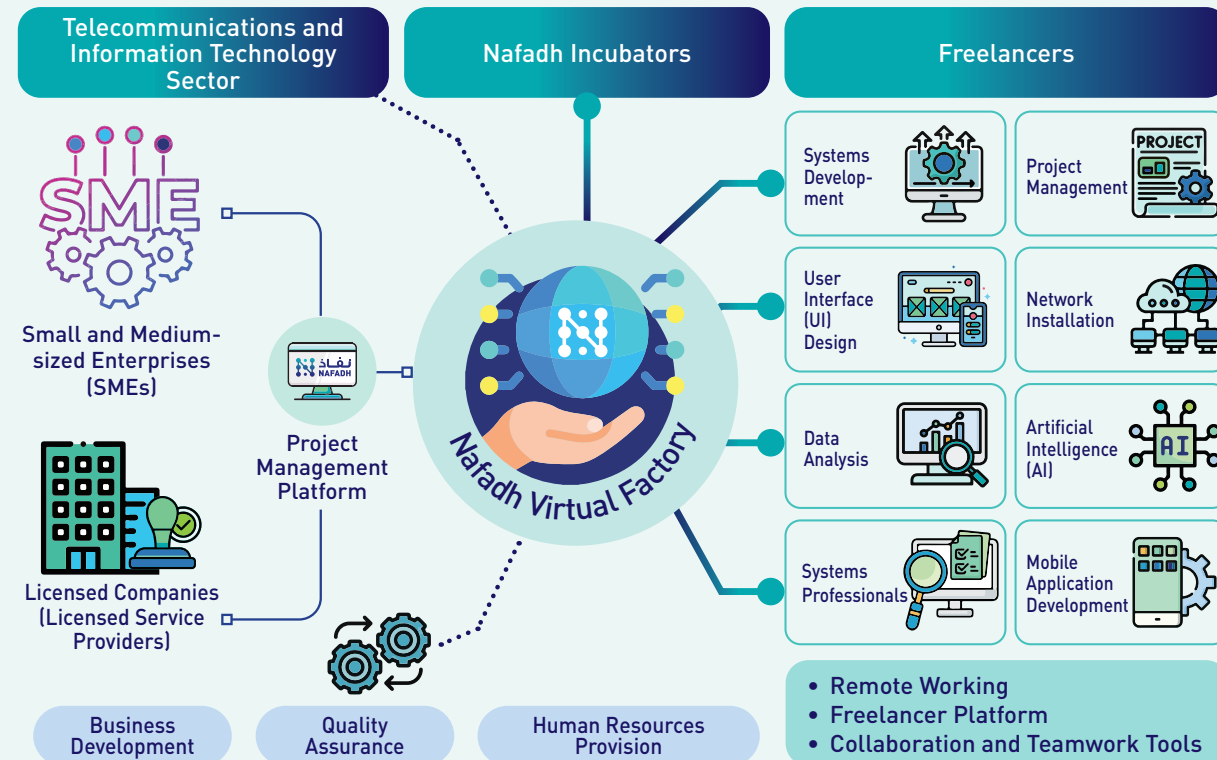
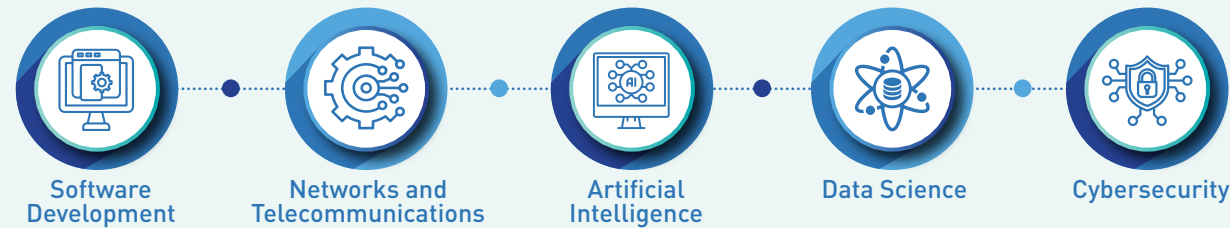
Nafadh Initiative



"Nafadh" Initiative is one of the national enablers established to expand the participation of freelancers and small and medium-sized enterprises (SMEs) in technology-driven projects. The initiative aims to enable these beneficiaries to access high-value opportunities and strategic projects in the telecommunications and information technology sector, while maximizing local value added by creating greater opportunities for Omani talent to participate in the implementation of technology projects and benefit from the sector's continued growth.

"Nafadh" Initiative has also contributed to strengthening the readiness of national talent by equipping them with the skills and knowledge required in the telecommunications and information technology sector. This has been achieved through the provision of specialized training and capacity-building opportunities aligned with labour market needs and emerging technological trends. During 2025, the initiative benefited 146 participants, contributing to the enhancement of their professional and technical capabilities, improving their employability, and supporting the sustainable growth and development of the sector.

The training pathways covered the following areas:



Opportunities Awarded to Small and Medium-sized Enterprises (SMEs)

- The total value of opportunities awarded to SMEs holding a RIYADA Card amounted to **1,848,668**.
- SMEs and RIYADA Card holders accounted for 51% of the total value of purchase orders awarded.



An Integrated Platform to Empower Small and Medium-sized Enterprises

- The "Nafadh" Platform continued to serve as a key enabler of business opportunities by offering 218 project opportunities with a total value of **3.9 million**, thereby enhancing the participation of national enterprises and supporting economic activity.



Strategic Impact

- Enhancing the readiness of the national workforce for the digital economy.
- Supporting localization initiatives and developing local content.
- Strengthening the contribution of small and medium-sized enterprises (SMEs) to the national economy.
- Fostering a digital system that enables access to business opportunities.



<https://nafadh.om/>



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Regulatory Decisions Issued by the Authority

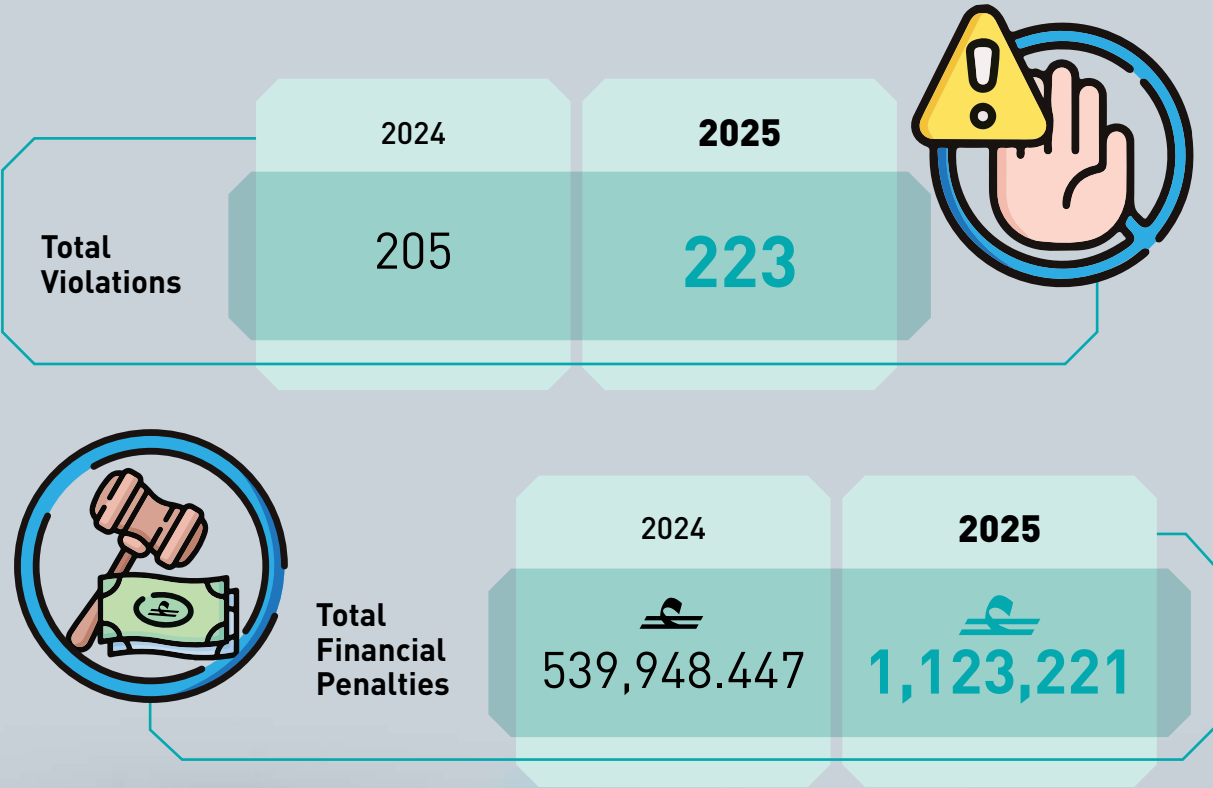
Regulatory Decisions Issued by the Authority

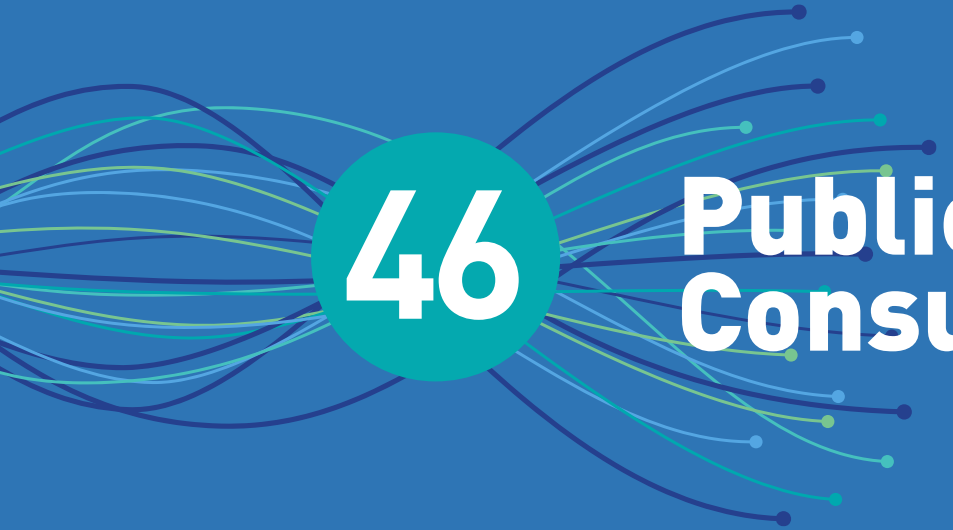
Decision No.	Legislative Instrument	Date of Issue
1-1152/2/30/2025	Amendments to Certain Provisions of the Regulation Governing the Registration and Use of Radio Frequencies and Devices and Determining their Prices	2025 6 January
8-1152/2/30/2025	Billing Systems Regulation	2025 22 April
9-1152/2/30/2025	International Telecommunications Cables Regulation	2025 30 April
14-1152/2/29/2025	Retail Tariff Regulation	2025 5 August
16-1152/2/29/2025	Regulation on the Registration and Management of Domain Names	2025 9 December
17-1152/2/29/2025	Regulation on the Development, Testing, and Operation of Digital Systems and Platforms, and Applications in the Telecommunications Sector	2025 31 December

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Violations & Financial Penalties

Violations and Financial Penalties





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Public Consultations

Public Consultations

01

Public Consultation on the Review Requests submitted regarding the Authority's directive requiring dominant licensees in the wholesale telecommunications markets to amend the second draft of the Reference Access and Interconnection Offers (RAIOs).

02

Public Consultation on the Number Portability Regulation.

03

Public Consultation on the Proposed Amendments to Category III Telecommunications Licenses.

04

Public Consultation on the Authority's Strategic Plan for the Period 2026–2030.

05

Public Consultation on the Regulatory Annex for Programs Making and Special Events (PMSE).

06

Public Consultation on the Draft Radio Licensing Regulation.

07

Public Consultation on the Guide to Services Subject to the Annual Fee Imposed on Postal Service Providers.

08

Public Consultation on the Use of the Ku-band and Ka-band by Aeronautical Earth Stations in Motion (A-ESIM) and Maritime Earth Stations in Motion (M-ESIM) Communicating with Non-Geostationary Satellite Orbit (non-GSO) Systems in the Fixed-Satellite Service (FSS).

09

Public Consultation on the Retail Tariff Controls for Public Telecommunications Services.

10

Public Consultation on the Draft Regulation Governing the Establishment and Operation of Private Mobile Telecommunications Networks.

11

Public Consultation on the Regulation Governing the Provision of Customer Support Call Center Services.

12

Public Consultation on Quality of Service (QoS) Indicators for the Postal Services Sector.

13

Public Consultation on the Regulation Governing the Approval of Postal Service Tariffs.

14

Public Consultation on the Guidance Model for Preparing the Reference Document for the Provision of Postal Services.

15

Public Consultation on the Regulation Governing the Development, Testing, and Operation of Digital Systems and Platforms, and Applications in the Telecommunications and Postal Sectors.

16

Public Consultation on the Market Definition and Significant Market Dominance Review (MDD) Study.

Awards Received by the Authority

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- ◆ Institutional Excellence Award for Continuous Improvement.
- ◆ Institutional Excellence Award for Sustainable Growth.
- ◆ Institutional Excellence Award for the Best Team in System Implementation.

◆ Best Entity in Achieving Government Information Technology Compliance Award, under the Second Edition of the Digital Excellence Award for the Government Sector.



Excellence in Human Resources Management Award – Best Human Resources Team Category, under the Omani Society for Human Resources Management.

◆ GCC Digital Government Award for Digital Inclusion, presented by the Gulf Cooperation Council (GCC).



Our International Participations

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March 2025

Mobile World Congress (MWC) – Spain

The Telecommunications Regulatory Authority (TRA) participated in the Mobile World Congress (MWC) held in Barcelona, Spain, where it showcased the capabilities and achievements of Oman's telecommunications and information technology sector. The Authority also engaged with international government and private-sector stakeholders to strengthen strategic partnerships.



August 2025

Global Symposium for Regulators (GSR-25) – Saudi Arabia

The Telecommunications Regulatory Authority participated in the Global Symposium for Regulators (GSR-25), organized by the International Telecommunication Union (ITU) and hosted in the Kingdom of Saudi Arabia. During the symposium, the Authority engaged in discussions on the latest regulatory and legislative developments aimed at advancing digital transformation and fostering an agile regulatory environment that supports innovation.



July 2025

World Summit on the Information Society (+20) – Switzerland

The Telecommunications Regulatory Authority participated in the World Summit on the Information Society (WSIS+20) held in Switzerland, where it showcased the Sultanate of Oman's achievements in digital transformation and its efforts to build a sustainable knowledge society. The Authority also exchanged experiences and best practices with participating countries and international organizations.



April 2025

World Internet Conference – China

The Telecommunications Regulatory Authority participated in the World Internet Conference (WIC) held in the People's Republic of China, which brought together prominent leaders and experts from the telecommunications and information technology sector from around the world. During the conference, discussions focused on the future of the Internet and the latest global trends shaping the sector, with particular emphasis on the integration of artificial intelligence and digital technologies to foster a shared future in cyberspace.



November 2025

World Telecommunication Development Conference – Azerbaijan

The Telecommunications Regulatory Authority participated in the World Telecommunication Development Conference (WTDC) held in Azerbaijan, where discussions focused on initiatives to advance the telecommunications and information technology sector, promote digital innovation, and enhance digital inclusion at the international level.

Our Social Responsibility

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Our Social Responsibility

Community Segments Targeted by Corporate Social Responsibility Programmes:

Persons with Disabilities

Low-Income Families

Job Seekers in the Telecommunications Sector



500,000 was allocated for charitable donations from the proceeds of the sale of premium numbers during 2025.

Financing Seven (7) scholarships.

Supporting financially disadvantaged students through the University Student Sponsorship Initiative.

Strengthening the Technology Endowment Fund.

Supporting charitable associations serving various segments of the community.

15,000 was allocated to support the UNESCO Chair on Artificial Intelligence at Sultan Qaboos University.

A national capacity-building programme on electromagnetic field (EMF) measurement for mobile telecommunications base stations was implemented in collaboration with Sultan Qaboos University, with funding of **10,000**.



Audited Financial Statements

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STATEMENT OF FINANCIAL POSITION
AS AT 31 DECEMBER 2025

	<u>Note</u>	<u>2025</u> <u>RO</u>	<u>2024</u> <u>RO</u>
ASSETS			
Non-current assets			
Property and equipment	4	8,560,018	8,022,335
Intangible assets	5	1,006,740	324,487
		<u>9,566,758</u>	<u>8,346,822</u>
Current assets			
Trade receivables	6	3,625,015	2,956,011
Advances, prepayments and other receivables	7	9,946,372	9,730,147
Fixed deposit	8	12,492,144	10,610,989
Cash and bank balances	9	21,368,227	23,474,942
		<u>47,431,758</u>	<u>46,772,089</u>
Total assets		<u>56,998,516</u>	<u>55,118,911</u>
EQUITY AND LIABILITIES			
Equity			
Retained surplus	10	26,385,225	24,697,913
Liabilities			
Non-current liabilities			
Deferred government contributions	11	3,174,632	3,607,362
Employees' end of service benefits	12	3,042,871	2,847,288
		<u>6,217,503</u>	<u>6,454,650</u>
Current liabilities			
Contract liabilities	13	13,195,449	12,865,722
Trade and other payables	14	10,767,609	10,667,896
Deferred government contribution	11	432,730	432,730
		<u>24,395,788</u>	<u>23,966,348</u>
Total liabilities		<u>30,613,291</u>	<u>30,420,998</u>
Total equity and liabilities		<u>56,998,516</u>	<u>55,118,911</u>

These financial statements were approved by the Board of Directors for issue on 12/13/2026 and signed on this behalf by:

CHAIRMAN

The notes on pages 8 to 25 form part of these financial statements.



EXECUTIVE PRESIDENT

TELECOMMUNICATIONS REGULATORY AUTHORITY

STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 31 DECEMBER 2025

	<u>Note</u>	<u>2025</u> <u>RO</u>	<u>2024</u> <u>RO</u>
Income			
Radio spectrum income	15	21,517,173	19,896,902
Annual telecom fee	16	6,751,807	6,180,223
Income from issuing numbers		1,536,482	1,112,653
Postal service income		887,302	997,452
Telecom equipment type approval income	17	498,955	546,220
Domain name income		94,477	69,803
Other telecom license fee		39,580	140,615
		<u>31,325,776</u>	<u>28,943,868</u>
Operating expenses			
Salaries and employee related costs	18	(6,614,911)	(6,467,371)
General and administrative expenses	19	(3,596,711)	(3,219,561)
Depreciation on property and equipment	4	(1,046,186)	(1,025,402)
Operational projects		(695,625)	(700,316)
Amortization on intangible assets	5	(122,906)	(113,670)
Donation to charitable institutions	20	(500,000)	(300,000)
Allowance for expected credit losses-net	6	(60,904)	(38,006)
Remuneration to board of Directors	23	(54,000)	(54,000)
Workforce Development		(183,028)	(136,860)
		<u>(12,874,271)</u>	<u>(12,055,186)</u>
Net income from operations		<u>18,451,505</u>	<u>16,888,682</u>
Non-operating income			
Interest income	21	989,619	1,036,921
Amortization of deferred government contribution	11	432,730	432,730
Other income	22	264,514	288,756
		<u>1,686,863</u>	<u>1,758,407</u>
Surplus and total comprehensive income for the year		<u>20,138,368</u>	<u>18,647,089</u>

The notes on pages 8 to 25 form part of these financial statements.

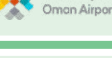
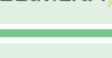
Telecommunications Sector Licenses – Category I

Licensed Company		Scope of License	Year of Issue/ Renewal
	Oman Telecommunications Company SAOG (Omantel)	Public Fixed Telecommunications Services	2004
	Oman Telecommunications Company SAOG (Omantel)	Public Mobile Telecommunications Services	2019
	Omani Qatari Telecommunications Company SAOG (Ooredoo)	Public Mobile Telecommunications Services	2020
	Omani Qatari Telecommunications Company SAOG (Ooredoo)	Public Fixed Telecommunications Services	2009
	Oman Integrated Telecommunications Company SAOG	International Telecommunications Services	2011
	Awassr Oman and Partners SAOC	Public Fixed Telecommunications Services	2012
	Connect Arabia International Link Company LLC	International Telecommunications Services	2013
	Oman Broadband Company SAOC	Establishment and Operation of Broadband Infrastructure and Provision of Broadband Services	2019
	Future Telecommunications Company SAOC (Vodafone Oman)	Public Mobile Telecommunications Services	2021
	Future Telecommunications Company SAOC (Vodafone Oman)	International Telecommunications Services	2021
	Oman Towers Company LLC	Establishment and Operation of Passive Telecommunications Tower Infrastructure	2022
	Oman Infrastructure Technology Company	Establishment and Operation of Passive Telecommunications Tower Infrastructure	2022
	Starlink Muscat SPC	Establishment and Operation of a Satellite Communications System for the Provision of Public Fixed Telecommunications Services	2023
	Satellite Communications Technologies SPC	Establishment and Operation of a Satellite Communications System for the Provision of Public Fixed Telecommunications Services	2025

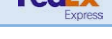
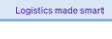
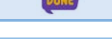
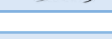
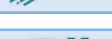
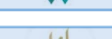
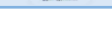
Telecommunications Sector Licenses – Category II

Licensed Company	Scope of License	Year of Issue/Renewal
 Connect Arabia Company LLC (Friendi)	Resale of Public Mobile Telecommunications Services	2023
 Majan Telecommunications LLC (Renna, Red Bull Mobile)	Resale of Public Mobile Telecommunications Services	2023
 Awasr Oman and Partners SAOC	Resale of Public Mobile Telecommunications Services	2024

Telecommunications Sector Licenses – Category III

Licensed Company	Scope of License	Year of Issue/Renewal
 Azyan Telecommunications LLC	Private Telecommunications Services	2025
 Regent Middle East LLC	Private Telecommunications Services	2021
 Mahd Satellite Services LLC	Private Telecommunications Services	2022
 Middle East Dunes Trading & Contracting Establishment	Private Telecommunications Services	2025
 Smart Mobility Solutions LLC	Satellite-Based Vehicle and Mobile Asset Tracking Services	2020
 Oman Airports Management Company SAOC	Private Mobile Radio Communications Services Not Connected to the Public Telecommunications Network	2020
 Space Technology for Smart Solutions LLC	Private Telecommunications Services	2022
 Global Vehicle Management Systems LLC	Vehicle and Mobile Asset Tracking Services	2023
 Oman Lens	Establishment of an Earth Station Connected to a Satellite Network	2024
 Emerging Global Technologies	Establishment of an Earth Station Connected to a Satellite Network	2024

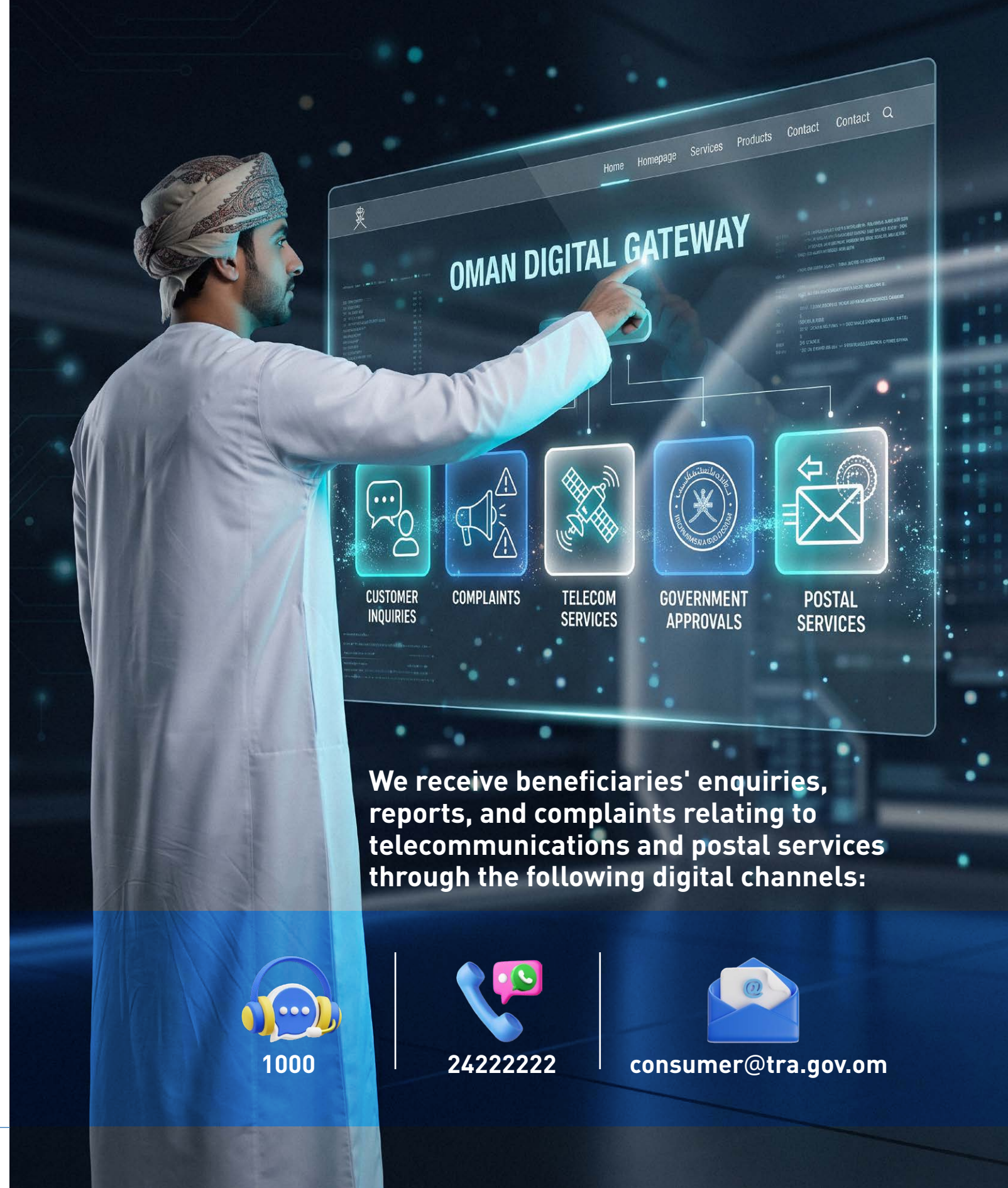
Postal Services Sector Licences

Licensed Company	Year of Initial Licence Issued by the Authority
 Oman Post Company SAOC	2014
 Falcon Air Services & Transport LLC	2014
 Aramex Muscat LLC	2014
 Bright Projects LLC	2014
 DHL Express Worldwide LLC	2014
 Express Investment LLC	2014
 Oman Postal Express LLC	2014
 Moon Express Cargo LLC	2014
 Asyad Express SPC	2017
 FedEx Express LLC	2019
 Dalil Gate Commercial Services LLC	2020
 Al Housni Shipping & Delivery Company (Genacom)	2021
 SMSA Express Muscat LLC	2021
 TM Done Development LLC (Tam Dan)	2021
 Azwa Technology & General Services LLC	2021
 Sparkling Spring LLC	2022
 Muscat Yachting LLC	2022
 Al Asma United International	2022
 Muhit Al Wilayah Transport & Trading	2022
 Magic Delivery Trading	2022
 Dura Integrated Selection (Wasel Lee)	2022
 Enjaz United Services	2022

Licensed Company		Year of Initial Licence Issued by the Authority
	Mile Express Services LLC	2022
	United Mars Company	2022
	Tabasheer Al Ezz International (Nool Delivery Services)	2022
	Rapide Delivery Services LLC	2022
	Wakan United Trading	2022
	Fakhr Amwaj Trading (Aladdin)	2022
	Lucky House International LLC	2022
	Sanad Business Company	2022
	Cloud World Trading LLC (OTAX)	2022
	Ali Al Ghazali Trading Est. (Riders Hub)	2022
	Tri-Leading Cooperation LLC (Tawseel Express)	2022
	Al Sayer Express Projects SPC	2022
	Muscat E-Commerce Stores Company (Locationkum)	2022
	Al Amri Shipping & Logistics	2023
	Famous Line United	2023
	Al Shiraa Transport & Trading LLC	2023
	Sumoud Al Sharq Modern (Hood Hood)	2023
	Themaar Consulting	2023
	Janayin Al Amerat	2023
	Qabas Al Tareeq Trading	2023
	Ocean General Services	2023
	Gulf Generations International Trading LLC	2023

Licensed Company		Year of Initial Licence Issued by the Authority
	Global Parcels	2023
	Hammer Stone Trading & Global Construction SPC	2023
	Integrated White Gold Projects	2023
	Future Wave Technology	2024
	Pearl Ideal Services	2024
	Nasayem Al Ma'rifah Projects	2024
	Global International Group LLC	2024
	Al Hilla Heights Trading	2024
	Nabdh Al Wateen Business	2024
	Last Mile	2024
	Rubou Baad	2024
	Al Reem Distinguished Business & Investment	2024
	Paradise Ideal Business	2024
	Manahel Al Batinah LLC	2024
	Fleet Future Projects	2024
	Muscat Nature Trading	2024
	Dar Logistics	2024
	Al Awwal Cargo Services	2024
	Royal Crown Technology	2024
	With You Services	2024
	Lifeline Logistics	2024
	National Urban Star Trading	2025

Licensed Company		Year of Initial Licence Issued by the Authority
	Global Vision Development & Investment	2025
	Al Ezz Investment, Trading & Contracting Est.	2025
	Al Bahrani Transport & Trading LLC	2025
	Al Sharqiyah Express Delivery	2025
	Gulf Rose Trading	2025
	Three Knights Trading & Investment	2025
	Al Makan International Investment LLC	2025
	Al Tawfiq United Logistics LLC	2025
	Unique Express Star	2025
	Regional Centre for Business and Trade	2025
	Sky Heights Trading LLC	2025
	Watan Al Khair Projects	2025
	Abu Layan Trading	2025
	Saif Al Nu'mani	2025
	Iman Al Mushaifri Trading	2025
	Bright Space Trading	2025
	Jabal Al Munjard Comprehensive Trading	2025
	Trust Logistics LLC	2025
	Oxygen Investment	2025
	Al Saei Commercial Business LLC	2025
	Masar Al Sharq Investment	2025



We receive beneficiaries' enquiries, reports, and complaints relating to telecommunications and postal services through the following digital channels:



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Enhanced Environment for a Digital Society



Launch of the Telecommunications Regulatory Authority Mobile Application

One Unified Digital Platform
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