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Decision No.118/2011
On Conditions and Procedures to Grant Authorization to Offer Access to World Wide Web Service (Internet) in Public Places

Pursuant to the Telecommunications Regulatory Act issued by the Royal Decree No. 30/2002 and;

The Executive Regulation of the Telecommunications Regulatory Act issued by Resolution No. 144/2008 and;

The Resolution No. 11/2011 issuing the rules regulating the provision of access to World Wide Web service (Internet) in public places and;

The Authority's Resolution No. 22/2011 dated 11.6.2011 and;

Based on the exigencies of the public interest;

It is resolved:

Article One: The annexed conditions and procedures shall be applicable in granting authorization to offer access to World Wide Web service (Internet) in public places.

Article Two: This Resolution shall be published in the official Gazette and shall come into force from the date following its publication.

Issued on: 26 Dhul' Gaada 1432 AH
Corresponding to: 24 October 2011

Dr. Mohammed Bin Hamed Al-Rumhi
Chairman, TRA Board of Directors

Conditions and Procedures to Grant Authorization to Offer Access to World Wide Web Service (Internet) in Public Places

Article (1): Application for authorization to offer access to World Wide Web service (Internet) in public places shall be made in accordance with the form designated for this purpose, with the following documents attached:

1. Copy of valid ID.
2. Copy of valid Commercial Registration.
3. Copy of valid Certificate of Affiliation to Oman Chamber of Commerce and Industry.
4. Computer printout papers issued by Ministry of Commerce and Industry.
5. Names of authorized signatories and their specimen signatures.
6. Names of persons authorized to manage or oversee the service provision location.
7. Copy of the foundation document of the company or the enterprise. If the applicant is a government body, community association, club...etc (a copy of the Royal Decree, Ministerial Resolution...etc).
8. A written undertaking to establish a company or an enterprise in accordance with the Omani laws where the application is approved or addition of the activity in the commercial registration if the company or enterprise already exists.
9. Fee payment receipt of authorization application form of RO 30/=.
10. Fee payment receipt of location inspection of RO 80/= refundable if the application is rejected before the inspection is conducted.
11. Deposit guarantee receipt of RO 100/= refundable if the application is rejected.
12. Fee payment receipt of authorization issuance of Ro 50/= refundable if the application is rejected.
13. Copy of the Title Deed or the Lease Agreement of the location.

Article (2): The service provision location must have a front glass panel so that the staff and users can be seen through it and it must be on a main road or a side road.

Article (3): The Authority shall consider and decide on the application within (20) twenty working days from the date of its submission, as follows:

- A. If the required documents and procedures are fulfilled, the Authority shall notify the applicant of its final approval.
- B. If the applicant fails to submit some of the required documents, the Authority may grant him provisional approval provided that the Applicant will submit the remaining documents and prepare the service provision location within (6) six

months from the date of his provisional approval notification; otherwise the application will be considered null and void.

- C. If the required conditions and procedures are met by the applicant within the date stipulated in Clause B, the Authority shall inspect the service provision location within (10) ten working days from the compliance date. In all cases, the Authority shall decide on the application within (15) fifteen working days from the applicant's submission of all the documents.

Article (4): No authorization shall be issued if a previous authorization for the provision of the same service has been revoked, unless one year has passed since that revocation.

Article (5): The authorization duration is three years renewable for a similar duration provided that a renewal request is submitted at least one month before the authorization expiry date and payment of a renewal fee of RO 10/=. If the authorized party delays the renewal of the authorization for a period exceeding (60) sixty days from the expiry date, a fine amounting to 10 per cent of the renewal fee shall be levied for every month of delay, where any part of a month is considered as a whole month. If the delay continues over a period of (6) six months, the authorization shall be revoked.

Article (6): The authorized party is entitled to claim refund of the guarantee set out in Article (1) Clause 11 if the authorization is revoked or its duration terminated by reason of breaching the Telecommunications Regulatory Act, its Executive Regulation or any of their implementing decisions.

Article (7): The authorized party shall not change the service provision location except after obtaining the Authority's approval and paying the location inspection fee set out in Article (1) Clause 10.

Article (8): In the event of changing the ownership of the service provision location or its closure, the authorized party shall notify the Authority in writing within a period not exceeding (30) thirty days of the change or closure date.

Article (9): These conditions and procedures shall apply to all applications made by the authorized party to obtain authorization to offer access to World Wide Web service (Internet) in public places to provide this service in any of its branches.