هيئة تنظيم الاتصالات
Telecommunications Regulatory Authority

Tariff Digest
of Telecom Services
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Tariff Digest
of Telecom Services

The Telecommunications Regulatory Authority is pleased to publish 3rd Edition of Tariff Digest. This digest provides a brief comparison of current tariffs of telecom services in Oman being provided licensed operators. It is important to highlight that this digest does not cover the promotional tariffs owing to the reason that the promotional tariffs are short-term offers, which usually change quickly. This report captures only standard or regular offers of the service providers. The main objective of publishing this digest is to assist the consumers in making comparison of different offers and to enable them to choose a tariff plan or service provider, which suits the most to their needs. We expect this initiative will enhance transparency of tariffs because many subscribers do not have access to the required information before subscribing to a service especially the data plans, which are usually published on service provider's websites.

The information provided in this digest is based on the offers published by service providers on their websites. The information is in comparative format; however, the order of listing is random without any criterion. Important notes have been added to each tariff sheet to make the relevant tariff conditions clearer to the users.

The TRA tries its best to ensure accuracy of the information provided in this report. The actual tariffs July change while this digest is in process of publication. Therefore, the users of this digest are advised to perform their own due-diligence and enquire about any element or condition of a tariff if they have any query about it. TRA cannot assume responsibility for any loss, damage, and cost or expense whether direct, indirect, or consequential, sustained or suffered by any person using or relying on this information whether caused by reason of any inaccuracy, error, omission or misinterpretation.



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Contents

Mobile Broadband

Home Broadband

Fixed Lines

Postpaid Mobile

Prepaid Mobile

International Roaming

Omantel عمانتل

ooredoo

Friendi mobile

AWASR

renna mobile

telecom oman تيلكوم عمان

Mobile Broadband

Plan	Subscription Period	Subscription fee R.O	Included Data		Postpaid / Prepaid	Excess Usage Rate (BZ/MB)			Activation Code
			included data day time	included data at night		Prepaid	Postpaid		
PAY-AS-YOU-GO	-				Postpaid/prepaid	51.2	9		By Default
Daily 50 MB	1 Day	0.200	50 MB		Prepaid	51.2			*241*1#
Daily 1 GB	1 Day	1	1 GB		Prepaid	51.2			*141*24#
Weekly 1 GB	1 Week	3	1 GB		Prepaid	51.2			*141*7#
Monthly 50 MB	1 Month	0.500	50 MB		Prepaid	51.2			*141*50#
Monthly 300 MB	1 Month	2	300 MB		Prepaid	51.2			*141*300#
Internet + 400 MB	30 days	1	200 MB	200 MB	Prepaid	51.2			*101*1*VOUCHER PIN Code#
Internet + 1.5 GB	30 days	3	750 MB	750 MB	Prepaid	51.2			*101*1*VOUCHER PIN Code#
Internet + 3 GB	30 days	5	1.5 GB	1.5 GB	Prepaid	51.2			*101*1*VOUCHER PIN Code#
Internet + 6 GB	30 days	10	3 GB	3 GB	Prepaid	51.2			*101*1*VOUCHER PIN Code#
							Mada Plans	Baqati Basic	Baqati S, M, L, XL	
1 GB	1 Month	3	1 GB		Postpaid/prepaid	51.2	8	29	9	
2 GB	1 Month	5	2 GB		Postpaid/prepaid	51.2	8	29	9	*141*1000#
3 GB for Hayyak	1 Month	10	3 GB		Prepaid	51.2				*141*3000#
5 GB for Hayyak	1 Month	15	5 GB		Prepaid	51.2	5			*141*5000#
5 GB for Baqati	1 Month	10	5 GB		Postpaid			29	9	
10 GB for Hayyak	1 Month	25	10 GB		Prepaid	51.2	5			*141*10000#
10 GB for Baqati	1 Month	15	10 GB		Postpaid			29	9	
30 GB for Baqati	1 Month	25	30 GB		Postpaid		5	29	9	
50 GB for Baqati	1 Month	39	50 GB		Postpaid			29	9	

Additional Notes

PAYG rates of Mada plans are as follows:

0 - 200 MB at 50 Bz/MB | > 200 MB at 15 Bz/MB

PAYG rates of new Baqati plans are as follows:

Baqati S, M, L, XL: 9 Bz/MB | Baqati Basic: 29 Bz/MB

Omantel Hayyak Internet + Plans i.e. 400 MB Plan, 1.5 GB, 3 GB Plan and 6 GB Plan, the data of Day time is available from (7:00 AM - 12:00 AM) and the Night data available from (12:01 AM - 7:00 AM)
For USSD Self-Service Main Menu Dial *123#, Call Centre Number: 1234 and Website of Omantel: www.omantel.om

Mobile Broadband

Plan	Subscription Period	Subscription fee R.O	Included Data		Postpaid / Prepaid	Excess Usage Rate (BZ/MB)		Activation Code
			included data day time	included data at night		Prepaid	Postpaid	
Weekly WhatsApp 50 MB	1 Week	0.500	50 MB		Prepaid	512		*141*4*50#
500 MB	1 Month	3	500 MB		Postpaid/prepaid	512	10	*141*4*500#
Daily	1 Day	1	1 GB		Prepaid	512		*141*4*24#
2 days	2 Days	2	2 GB		Prepaid	512		*141*4*48#
1 GB	1 Month	5	1 GB		postpaid/prepaid	512	7	*141*4*1#
3 GB	1 Month	10	3 GB		postpaid/prepaid	512	6	*141*4*3#
Weekly 3 GB	1 Week	5	3 GB		Prepaid	512		*141*4*7#
6 GB	1 Month	17	6 GB		Postpaid/prepaid	512	5	*141*4*6#
10 GB	1 Month	24	10 GB		Postpaid/prepaid	512	4	*141*4*10#
Shahry Night 20 GB	1 Month	7	0	20 GB	Postpaid	As Per Shahry Plan subscribed		
30 GB	1 Month	49	30 GB		Postpaid/prepaid	512	3	*141*4*30#
PAYG for Mousbak	-	0	When customers spend 500bz on prepaid PAYG, Ooredoo will credit customer account with an additional 30 MB to be used before 23:59 that night		Prepaid	512		By Default
PAYG for Shahry	-	0	0		Postpaid		256	By Default
More Internet RO 1	10 days	1	300 MB		Prepaid	512		*115*3*Voucher PIN Code#
More Internet RO 2	10 days	2	750 MB		Prepaid	512		*115*3*Voucher PIN Code#
More Internet RO 5	20 days	5	2 GB		Prepaid	512		*115*3*Voucher PIN Code#
More Internet RO 10	25 days	10	5 GB		Prepaid	512		*115*3*Voucher PIN Code#
Stream On Monthly-Postpaid	30 Days	10	Unlimited		Postpaid			*141*700#
Stream On Daily-Prepaid	24 Hours	0.500	Unlimited		Prepaid			*141*600#
AL7ANI Monthly - Postpaid	30 Days	3	Unlimited		Postpaid			*141*2000#
AL7ANI Daily - Prepaid	24 Hours	0.200	Unlimited		Prepaid			*141*1000#

Additional Notes

- Ooredoo Prepaid customer using pay-as-you-go data when spending 500 Bz per day on data will be given an additional 30MB for free to be used by 11:59 PM that night.
- Ooredoo Postpaid customers using Pay-as -You-go, after consuming 113 MB, there will be a spend cap of RO 29, along with a speed cap of 64 Kbps.
- Shahry Night is available from 11:00 PM to 8:00 AM
- To check the balance available on your plan you can either use the Ooredoo Oman App (www.ooredoo.om/app) or call *141*6*9#
- Stream On Plans are exclusive for streaming (YouTube & VIU) and restricted to Standard Definition Quality (SD), Premium content on VIU is not free, you will need to pay separately to watch any premium content.
- AL7ANY Plans are dedicated for streaming unlimited music only from the Ooredoo content partners i.e. Apple Music, Gaana and Saavn. AL7ANI does not cover the subscription fee for In-App Purchase Premium access fees from Ooredoo music partners.
- Dial *141# to go to the main USSD Self-Service Menu, Call Centre Number: 1500, Website of Ooredoo: www.ooredoo.om and Website of Shababiah: www.shababiah.om

Mobile Broadband

ooredoo Shababiah

Plan	Subscription Period	Subscription fee R.O	Included Data	Postpaid / Prepaid	Excess Usage Rate (BZ/MB)	Activation Code
1 GB	1 Day	1	1 GB	Prepaid	10	*141*555*21#
1 GB	1 Month	3	1 GB	Prepaid	10	*141*555*22#
2 GB	1 Month	5	2 GB	Prepaid	10	*141*555*23#
6 GB	1 Month	10	6 GB	Prepaid	10	*141*555*26#
3 GB	1 Month	7	3 GB	Prepaid	50	ooredoo Oman App
10 GB	1 Month	15	10 GB	Prepaid	50	ooredoo Oman App
35 GB	1 Month	35	35 GB	Prepaid	50	ooredoo Oman App
100 GB	1 Month	100	100 GB	Prepaid	50	ooredoo Oman App
Social Plus 3 GB	1 Month	3	3 GB (WhatsApp, Snapchat, Instagram, Facebook and Twitter)	Prepaid	50	ooredoo Oman App

ooredoo New Shababiah

Mobile Broadband

Plan	Subscription Period	Subscription fee R.O	Included Data		Auto Renewal Bonus	Postpaid / *Prepaid*	Excess Usage Rate (BZ/MB)	Activation Code
			included data any time	included data at night				
R.O 0.500	1 Day	0.500	100 MB		50 MB	Prepaid	10	*320*1#
R.O 0.300	1 Week	0.3	40 MB		5 MB	Prepaid	10	*320*11#
R.O 1.00	1 Week	1	200 MB		50 MB	Prepaid	10	*320*12#
R.O 1.500	1 Week	1.5	200 MB	800 MB	50 MB	Prepaid	10	*320*13#
R.O 2.00	1 Month	2	300 MB	700 MB	50 MB	Prepaid	10	*320*28#
R.O 2.500	1 Month	2.5	500 MB	1000 MB	50 MB	Prepaid	10	*320*21#
R.O 3.00	1 Month	3	750 MB	750 MB	50 MB	Prepaid	10	*320*29#
R.O 3.00	1 Month	3	600 MB		100 MB	Prepaid	10	*320*22#
R.O 4.500	1 Month	4.5	750	2250	75 MB	Prepaid	10	*320*23#
R.O 5.00	1 Month	5	1 GB	2 GB	200 MB	Prepaid	10	*320*24#
R.O 10.00	1 Month	10.000	3 GB			Prepaid	10	*320*25#
R.O 12.00	1 Month	12	3GB	5 GB		Prepaid	10	*320*26#
R.O 15.00	1 Month	15	6 GB			Prepaid	10	*320*27#
PAYG	Until deactivation	0	0			Prepaid	50 Bz/MB	*340#

Additional Notes

- Night data timing are from 11:00 PM to 4:00 AM.
- Extra MB usage: 10 Bz/MB within plan validity.
- PAYG data rates after plan expiry: 50 Bz/MB.
- PAYG data service will be turned on automatically upon SIM activation. PAYG data settings: *340#
- After night data is fully consumed, MB deduction will start from the anytime data.
- For Auto re-buy settings: *130*1#, For Data balance check: *220#,
- Dial *100# to go to the main USSD/Self-Service Main Menu, Call Centre Number: 9840 0000 and Friendi Mobile Website: www.friendimobile.com

Extra Data Add-Ons to the existing Plan are as follows:

PRICE	DATA ADD-ON	TO ACTIVATE
RO 1.000	200 MB	*200*1#
RO 3.000	650 MB	*200*1#
RO 5.000	1 GB	*200*1#
RO 0.500	1000 MB Night	*200*2#
RO 1.000	2000 MB Night	*200*2#
RO 2.000	4000 MB Night	*200*2#

Mobile Broadband

Plan	Subscription Period	Subscription fee R.O	Included Data		Postpaid / *Prepaid*	Excess Usage Rate (BZ/MB)	Activation Code
			included data day time	included data at night		Prepaid	
R.O 0.3	1 Week	R.O 0.3	35 MB		Prepaid	10.24	*181*10*7#
R.O 0.5	1 Day	R.O 0.5	100 MB		Prepaid	10.24	*181*10*5#
R.O 1	1 Week	R.O 1	100 MB	100 MB	Prepaid	10.24	*181*10*8#
R.O 1	1 Month	R.O 1	10.24 Bz/MB	100 MB	Prepaid	10.24	*181*10*1#
R.O 2	14 Days	R.O 2	500 MB		Prepaid	10.24	*181*2001#
R.O 2	1 Month	R.O 2	300 MB	700 MB	Prepaid	10.24	*181*2002#
R.O 2	1 Month	R.O 2	10.24 Bz/MB	1.5 GB	Prepaid	10.24	*181*2003#
R.O 3	1 Month	R.O 3	1GB		Prepaid	10.24	*181*3001#
R.O 3	1 Month	R.O 3	750 MB	1000 MB	Prepaid	10.24	*181*3002#
R.O 3	1 Month	R.O 3	10.24 Bz/MB	3 GB	Prepaid	10.24	*181*3003#
R.O 4	1 Month	R.O 4	1.5 GB		Prepaid	10.24	*181*4001#
R.O 4	1 Month	R.O 4	1000 MB	1500 MB	Prepaid	10.24	*181*4002#
R.O 4	1 Month	R.O 4	10.24 Bz/MB	4 GB	Prepaid	10.24	*181*4003#
R.O 5	1 Month	R.O 5	2 GB		Prepaid	10.24	*181*5001#
R.O 5	1 Month	R.O 5	1500 MB	2000 MB	Prepaid	10.24	*181*5002#
R.O 5	1 Month	R.O 5	10.24 Bz/MB	6 GB	Prepaid	10.24	*181*5003#
R.O 8	1 Month	R.O 8	4 GB		Prepaid	10.24	*181*8001#
R.O 8	1 Month	R.O 8	3 GB	4 GB	Prepaid	10.24	*181*8002#
R.O 8	1 Month	R.O 8	10.24 Bz/MB	10 GB	Prepaid	10.24	*181*8003#
R.O 12	1 Month	R.O 12	4 GB	6 GB	Prepaid	10.24	*181*12002#
R.O 12	1 Month	R.O 12	10.24 Bz/MB	15 GB	Prepaid	10.24	*181*12003#
R.O 15	1 Month	R.O 15	6 GB	9 GB	Prepaid	10.24	*181*15002#
R.O 15	1 Month	R.O 15	10.24 Bz/MB	20 GB	Prepaid	10.24	*181*15003#
PAYG	Any Time	0.000	10.24 Bz/MB		Prepaid	10.24	By Default

Additional Notes

- Night data timing are from 11:00 PM to 4:00 AM.
- Subscriber to Renna data plans be charged 10.24 Bz/MB for extra usage after consuming all his plan's MB balance, On plan expiry, he will be charged PAYG rates of 51.2 Bz/MB.
- The data termed as Anytime could used even for the night time once the data allocated for the night is fully consumed.
- Dial *181# to go to the main USSD Self-Service menu to subscribe, unsubscribe, check remaining balance, cancel Auto Renewal, etc.
- Call Centre Number: 9160 00 00 and Renna Mobile Webstite: http://www.rennamobile.com/

Extra Data Add-Ons to the existing Plan are as follows:

PRICE	DATA ADD-ON	TO ACTIVATE
RO 0.600	100 MB	*181*54#
RO 2.000	500 MB	*181*54#
RO 0.350	200 MB Night	*181*54#
RO 0.650	500 MB Night	*181*54#

Home Broadband

Service	Plan	Subscription price (RO)	Postpaid/ Prepaid	Minimum downlink speed	Maximum downlink speed	Maximum uplink speed	Installation fee (RO)	Out of Bundle RO/GB	Free Minutes	Fixed Line Subscription	Discount on International Calls
Home Broadband	4 Mbps Basic 20 GB	15	Postpaid	512 Kbps	4 Mbps	1 Mbps	10	R.O 1/GB	N/A	Included	
	4 Mbps Unlimited Small	20	Postpaid	512 Kbps	4 Mbps	1 Mbps	10	Not applicable	250	Included	5%
	8 Mbps Unlimited Medium	25	Postpaid	5 Mbps	8 Mbps	1 Mbps	10	Not applicable	500	Included	10%
	16 Mbps Unlimited Large	28	Postpaid	9 Mbps	16 Mbps	1 Mbps	10	Not applicable	1000	Included	20%
Ultra Fast Home Broadband	20 Mbps Premium Small	30	Postpaid	17 Mbps	20 Mbps	5 Mbps	10	Not applicable	500	Included	15%
	40 Mbps Premium Medium	35	Postpaid	30 Mbps	40 Mbps	10 Mbps	10	Not applicable	1000	Included	20%
	80 Mbps Premium Large	45	Postpaid	60 Mbps	80 Mbps	20 Mbps	10	Not applicable	1500	Included	25%
	200 Mbps Premium X-Large	80	Postpaid	150 Mbps	200 Mbps	50 Mbps	10	Not applicable	Unlimited	Included	30%
LTE	65 GB	20	Postpaid	512 Kbps	4 Mbps	5 Mbps	Free	Not Applicable		Not Included	
	100 GB	29	Postpaid	512 Kbps	8 Mbps	5 Mbps	Free	Not Applicable		Not Included	
	200 GB	39	Postpaid	512 Kbps	16 Mbps	5 Mbps	Free	Not Applicable		Not Included	

Omantel Home Broadband Additional Notes

- Omantel Home BroadbandService is based on ADSL technology
- Omantel Home Broadbandplans offering allowances of free minutes available to Omantel Fixed networks.
- Omantel 4 Mbps Basic is not unlimited in terms of Data Allowance, it does includes 20 GB of data allowance and any additional 1 GB data downloaded does cost RO 1.00.
- Customers choosing to opt out before 12 months would be charged the retail price of the modem and the termination charge pro-rated for the remaining months of the period.
- Call Centre Number: 1234 and Website of Omantel: www.omantel.om

Omantel Ultra Fast Home Broadband Additional Notes

- Omantel Ultra Fast Home Broadband Service is based on Fibre technology.
- Customer has to sign a 12 months commitment contract to subscribe to any of the Omantel Ultra Fast home broadband plans.
- Omantel Ultra Fast Home Broadband plans offering allowances of free minutes available to Omantel Fixed networks.
- Customers choosing to opt out before 12 months would be charged the retail price of the modem and the termination charge pro-rated for the remaining months of the period.

Omantel LTE Additional Notes

- LTE is data only service. Once subscriber consume all allowance of data, he can avail the service at a throttled speed of 512 Kbps or he can continue the normal speed by subscribing to the following More data packages:

Omantel LTE More Data Packages	More Data Package	Price
	5 GB	RO 5
	50 GB	RO 20
	100 GB	RO 29

- Customer has to sign a 12 months commitment contract to subscribe to any of the Omantel LTE home broadband plans.
- Early Termination fees are applied based on CPE/Modem retail price.

Home Broadband

Service	Plan	Subscription price (RO)	Postpaid / Prepaid	Minimum downlink speed	Maximum downlink speed	Maximum uplink speed	Installation fee (RO)	Free Minutes	Fixed Line Subscription	Discount on International Calls
FibreNet Home	20 Mbps	29	Postpaid	20 Mbps	20 Mbps	5 Mbps	Free	N/A	N/A	
	40 Mbps	34	Postpaid	40 Mbps	40 Mbps	10 Mbps	Free	N/A	N/A	
	50 Mbps	40	Postpaid	50 Mbps	50 Mbps	13 Mbps	Free	N/A	N/A	
	100 Mbps	50	Postpaid	100 Mbps	100 Mbps	26 Mbps	Free	N/A	N/A	
	150 Mbps	70	Postpaid	150 Mbps	150 Mbps	38Mbps	Free	N/A	N/A	
	300 Mbps	85	Postpaid	300 Mbps	300 Mbps	76 Mbps	Free	N/A	N/A	
	1 Gbps	149	Postpaid	1 GB	1 GB	250 Mbps	Free	N/A	N/A	

Additional Notes

- Awaser is currently providing their HBB services based on Fibre technology in the governorate of Muscat.
- Customer has to sign a 12 months commitment contract to subscribe to any of the Awasr home broadband plans.
- Cancellation of the service within contract (12 months) will incur a 3 month termination fee.
- Call Centre Number: 80001000 Website of Awasr: https://www.awasr.om

Home Broadband

Service	Plan			Subscription price (RO)	Minimum downlink speed	Maximum downlink speed	Maximum uplink speed	Installation fee (RO)		Free Minutes			Fixed Line Subscription	Discount on International Calls	
	No Contract	12-Month Contract	24-Month Contract					No Contract	12 & 24 - month Contract	No Contract	12 - Month Contract	24 - Month Contract		No Contract	12 month Contract
Fast Home Broadband	5 GB			9	512 Kbps	10 Mbps	1 Mbps	RO 25		0			Included		
	75 GB	100 GB	150 GB	25	512 Kbps	10 Mbps	1 Mbps	RO 25	Free	0	200	500	Included		
	150 GB	200 GB	300 GB	35	512 Kbps	10 Mbps	1 Mbps	RO 25	Free	100	200	500	Included		
	300 GB	400 Gb	500 GB	50	512 Kbps	10 Mbps	1 Mbps	RO 25	Free	100	200	500	Included		
				No Contract	12-Month Contract			No Contract	12-month Contract	No Contract	12-Month Contract			No Contract	12-month Contract
Super Fast Fibre Home Broadband	20 Mbps			35	28	11 Mbps	20 Mbps	5 Mbps	25	free	100	5000	Included		10%
	50 Mbps			55	48	19 Mbps	50 Mbps	5 Mbps	25	free	100	5000	Included		10%
	100 Mbps			75	68	38 Mbps	100 Mbps	10 Mbps	25	free	100	5000	Included		10%
	300 Mbps			100	88	75 Mbps	300 Mbps	25 Mbps	25	free	100	5000	Included		10%
	1 Gbps			250	228		1 Gbps		25	free	100	5000	Included		10%

Ooredoo Fast Home Broadband Additional Notes

- Ooredoo Fast Home Broadband is based on LTE technology
- Ooredoo Fast Home Broadband is available for customers in 3 options, No Contract, 12-Month Contract & 24-Months Contract at the same monthly Fees, as longer the contract term as more allowances in the Plan.
- There are two kinds of modems, internal and outdoor modems for the Ooredoo Fast home broadband service, locality of customer premises determines the kind of modem to be installed.
- The published speeds of Ooredoo Fast Broadband service plans (LTE) representing the minimum speeds of download and upload, Ooredoo does not commit to fixed speeds, since the applied technology is considered a wireless one and it is based on shared resources.
- Included minutes in the Ooredoo Fast Home Home Broadband service are cross-net minutes for all national fixed networks.
- Ooredoo is providing Fast Home Broadband (HBB) customers with a free data rollover feature, allowing them to automatically carry forward unused data to their next monthly allowance, Rolled over Data to the next month is valid for 30 days , and will not be accumulative, 12 month and 24 month contract plans are eligible for this feature.
- Early termination charge will be prorated on the remaining months of that contract period of amount 50 OMR.
- Call Centre Number: 1500, Website of Ooredoo www.ooredoo.om

- Once the subscriber to Ooredoo Fast Home Broadband consume his data allowances, he can continue using data at a throttling speed of 600 Kbps or he can avail of the best effort download speed up to 10 Mbps by purchasing the below Add-On plans:

	Add-On Allowance	Price	Maximum Speed
Ooredoo More Speed Add-Ons	5 GB	RO 5	10 Mbps
	25 GB	RO 15	10 Mbps
	75 GB	RO 20	10 Mbps

Ooredoo Super Fast Fibre Home Broadband Additional Notes

- Ooredoo Super Fast Home Broadband based on Fibre technology is only available in specific districts in Muscat Governorate as well as in some buildings and complexes in the same Governorate and frontier town in Duqum
- Ooredoo Super Fast Fibre Home Broadband is available for customers in 2 options, No Contract and 12-Month Contract, as longer the contract term as lower the Monthly fees and more allowances in the Plan.
- Free Minutes included in the Ooredoo Super Fast Fibre Home Broadband service are limited only to Ooredoo Fixed network.
- Early termination charge will be prorated on the remaining months of that contract period of amount 50 OMR.

Fixed Line

Plan		Subscription fee R.O	Prepaid / Postpaid	Validity	Inclusive free minutes	Tariffs		
						Fixed network (Bz/Min)		Other networks (Bz/Min)
						Off-Peak	Peak	
Fixed Line	Starter	2.9	Postpaid	1 month	N/A	7.5	15	33
	Standard	4.9	Postpaid	1 month	150 minutes to (Omantel Fixed numbers)	7.5	15	33
	Unlimited	7.9	Postpaid	1 month	Unlimited minutes to (Omantel Fixed numbers)	Not Applicable	Not Applicable	33
Sahl prepaid Fixed Telephone		4	Prepaid	1 month	N/A	7.5	15	40
		12		3 month				
		24		6 month				
		48		12 month				
Jibreen		(Available in RO 1, 3 and 5 denominations)	Prepaid	90days	N/A	10	20	40

				No Contract	12-Month Contract	24-Month Contract	Ooredoo Fixed	other fixed networks	Ooredoo mobile	other mobile networks
Fast Home Broadband	Depend on HBB plan taken	Postpaid/prepaid	1 month	100	200	500	9	19	29	39
Super Fast Fibre Home Broadband	Complimentary to Ooredoo Super Fast Fibre Home BroadBand service	Postpaid	1 month	100	5000	Not Available	9	19	29	39

Omantel Additional Notes

- Free minutes included in the Omantel`s Fixed Line service are applicable only to Omantel Fixed network.
- Fixed network does refer to the fixed network of Omantel, while other networks referring to all mobile networks and fixed networks of other operators.
- Peak hours: 6 am to 10 pm, Off-peak hours: 10 pm to 6 am and 24 hours on Fridays and private sector holidays.
- Calls between Buraimi and Al Ain of United Arab Emirates are considered local calls, Calling from Buraimi to Al Ain: enter the number 33 before the number in Al Ain.
- Call Centre Number: 1234 and Website of Omantel: www.omantel.om

Ooredoo Additional Notes

- Ooredoo Fixed line service is regarded as a complementary to the Home Broadband services and subscribers only pay for subscription and installation of the HBB service.
- Free Minutes included in the Ooredoo Fast Home Broadband service are applicable to all national Fixed network, while Free Minutes included in the Ooredoo Super Fast Fibre Home Broadband service are applicable only to Ooredoo Fixed network.
- There are no Free minutes available for subscribers to the plans: 5GB and 75GB of Ooredoo Fast Home Broadband Plans.
- Call Centre Number: 1500, Website of Ooredoo www.ooredoo.om

Postpaid Mobile

Price Plan	Monthly Subscription (R.O)	Minutes included	Data Included			Favorite Numbers to which Free unlimited calls	SMS/MMS included	Tariff of Out of Bundle Usage		International call discount
			No Contract	12-Month Contract	24-Month Contract			Voice	Data	
Baqati Basic	3	N/A	N/A			0	N/A	34 Bz/Min	29 Bz/MB	N/A
Baqati S	9	250	500 MB	1 GB	2 GB	1	250	34 Bz/Min	9 Bz/MB	5%
Baqati M	19	650	2 GB	4 GB	8 GB	2	500	34 Bz/Min	9 Bz/MB	10%
Baqati L	29	1150	4 GB	8 GB	16 GB	3	unlimited	34 Bz/Min	9 Bz/MB	20%
Baqati XL	39	1850	6 GB	12 GB	24 GB	4	unlimited	34 Bz/Min	9 Bz/MB	30%

Additional Notes

- Out of bundle rate of SMS of Shahry plans from Baqati plans is 9 Bz per SMS.
- Included minutes in Omantel plans are applicable to all national networks.
- The free unlimited calls Omantel offers to Favorite numbers are only to Omantel numbers.

Omantel offers the following options (Extra Choice)

Add-ons Plan	Tariff	Price
Favorite Number (Unlimited)	On-net calling	2 OMR
On-net Per minute plan	19 bz /min	2 OMR
On-net Per Call plan	59 bz per call	2 OMR
National SMS (Unlimited)	Unlimited	2 OMR

Subscription Method to Omantel Extra Choice:

- Send SMS on 90087 with keyword B and select Baqati Extra from the menu.

- Dial *123# to go to the USSD Self-Service Main Menu which allow you to manage your Omantel account and get access to different functions.
- Call Centre Number: 1234 and Website of Omantel: www.omantel.om

PAYG rates of new Baqati plans are as follows:

Baqati S, M, L, XL: 9 Bz/MB | Baqati Basic: 29 Bz/MB

Omantel also offers Extra Voice national & International Plans

Included Minutes	Price
100 on-net Bundle	2 OMR
75 National Bundle	2 OMR
50 International Bundle (ISD Destinations)	2 OMR

Subscription Method to Omantel Extra Voice:

- Send SMS on 90087 with keyword B and select Baqati Extra from the menu.

Postpaid Mobile

Price Plan	Monthly Subscription (R.O)	Calls & Minutes included	Data Included			SMS/MMS included	Tariff of Out of Bundle Usage			
			No Contract	12-Month Contract	24-Month Contract		Voice		Data	
Shahry 10	10	200	500 MB	1 GB	2 GB	200 SMS	39 Bz/min		R.O 3 for 500 MB	
Shahry 20	20	600	2 GB	4 GB	8 GB	600 SMS	39 Bz/min		R.O 3 for 500 MB	
Shahry 35	35	1500	5 GB	10 GB	20 GB	1500 SMS	39 Bz/min		R.O 3 for 500 MB	
Shahry 60	60	3000	10 GB	20 GB	40 GB	3000 SMS	39 Bz/min		R.O 3 for 500 MB	
Shahry	3	N/A	N/A			N/A	Ooredoo mobile 19Bz/Min	Ooredoo Fixed & Other Operators 39 Bz/Min	Up to 113 MB 250 Bz/MB	Above 113MB Zero Charge
Shahry Sawalif	10	200 calls on-net	N/A			N/A	Any ooredoo customer 79 Bz/call	Other networks 39 Bz/Min	10 Bz/MB	
Shahry Sahra	19	600	10 GB at night + 1 GB day time			N/A	29 Bz/Min		7 Bz/MB	
Shahry Mazeed	34	1500 national minutes + 2500 on-net minutes during weekend	3 GB + 10 GB for the weekend			unlimited	29 Bz/Min		5 Bz/MB	

Additional Notes

- Out of Bundle rate of SMS for Shahry plans is 10 Bz
- Shahry Sahra includes 10 GB data at night from 10 PM to 8 AM and 1 GB for the rest of the day
- Shahry Mazeed includes 10 GB data and 2,500 Ooredoo minutes available from Thursday 10 PM to Saturday 10 PM
- Subscribers to Ooredoo Shahry Sahra and Mazeed can pay additional R.O 3 or R.O 10 to use up to 80% of the bundled minutes in the said plans for receivaing calls when roaming within GCC, or making international calls respectively.
- Ooredoo offering Data rollover feature by which subscribers can avail of the remaining data balance of the previous month to be consumed in the following month. This feature only available for customers who sign 12-Month and 24-Month contracts of Ooredoo Shahry Plans . i.e. Shahry 10, 20, 35 & 60 Plans.
- Included minutes in the Ooredoo Shahry plans are applicable to all natioal networks, except Shahry sawalif which includes 200 calls to call any Ooredoo customers and Shahry Mazeed plan which offer customers along wit the 1500 national minutes 2500 minutes applicable only to Ooredoo network from Thursday 10 PM to Saturday 10 PM

PAYG data rates of Shahry default price plan of Ooredoo are as follows:

Up to 113 MB: 256 Bz/MB | Above 113MB: No Charge and Speed Capping of 64 Kbps

Ooredoo Shahry subscribers have the following Voice-Add Ons:

Included minutes	Prices	Validity days
150 (on-net)	RO 3	30
100 (national)	RO 3	30
100 (GCC)	RO 7	30
250 (India, Bangladesh, Pakistan)	RO 7	30
150 (Sri Lanka, Indonesia, Philippines, Nepal, Egypt)	RO 7	30

- Dial *141# to go to the main USSD menu to go to the USSD Self-Service Main Menu which allow to manage Ooredoo account and get access to different functions.
- Call Centre Number: 1500, Website of Ooredoo www.ooredoo.om

Prepaid Mobile

عمانتل Omantel

Price Plan	Subscription Fee RO	Validity	Minutes Included	Internet Data	Data for Social Media	Tariff				Calling rate among plan members	Price per call	National favorite number price Bz/Min	Data PAYG Bz/(MB)	Activation Code
						Off-peak		Peak						
						On-net price Bz/Min	Off-net and fixed lines price Bz/Min	On-net price Bz/Min	Off-net and fixed lines price Bz/Min					
Hayyak						39	39	55	55			49.5 peak / 25 off-peak	51.2	By Default
Hayyak Liberty	0.500	7 days				Not Applicable	39	Not Applicable	55		89 Bz per call	49.5 peak / 25 off-peak	51.2	*201*1#
Ozone Plan	1	30 days		100 MB		39	39	55	55	25			51.2	*377#
Hayyak Plan for people with disabilities						29	39	29	55				51.2	Omani Disability ID Card
Hayyak Your Way 7	7	30 days		1 GB	1 GB	44	44	44	44		zero Bz per call to 5 Omantel Mobile Favourite Numbers		51.2	*280#
Hayyak Your Way 10	10	30 days		2 GB	2 GB	44	44	44	44		zero Bz per call to 5 Omantel Mobile Favourite Numbers		51.2	*280#
Hayyak Your Way 15	15	30 days		4 GB	4 GB	44	44	44	44		zero Bz per call to 5 Omantel Mobile Favourite Numbers		51.2	*280#

Additional Notes

- Ozone plan are for customers below age of 25 years.
- Subsribers to Hayyak Plan for people with disabilities can buy the data packages at discounted prices.
- Subscribers to Hayyak Your Way Plans can choose up to 5 favorite numbers, the favorite numbers for Hayyak Your Way includes Omantel Mobile numbers only and the charge of changing any favorite numbers after first time is 200 Bz.
- Extra 1 GB for Hayyak Your Way sell for RO 2.
- Dial *123# to go to the USSD Self-Service Main Menu which allow you to manage your Omantel account and get access to different functions.
- Call Centre Number: 1234 and Website of Omantel: www.omantel.om

Prepaid Mobile

Price Plan	Subscription Fee RO	Validity	SMS Included	Minutes Included	Limitation for Minutes Included	Internet Data	Auto Renewal Bonus MB	Tariff				National favorite number price Bz/Min	Data PAYG Bz / MB	Activation Code
								Off-peak		Peak				
								On-net price Bz/Min	Off-net and fixed lines price Bz/Min	On-net price Bz/Min	Off-net and fixed lines price Bz/Min			
FRiENDi standard rates								39	39	39	55		50	By Default
25 Bz Monthly call plan	3	30 days						25	25	25	25		50	*410#
25 Bz Weekly call plan	1	7 days						25	25	25	25		50	*410#
10 Bz FRiENDi to FRiENDi	0.500	30 days						10	39	10	55		50	*410#
FRiENDi Super 3	3.000	30 days	30	30	National	1GB (600 MB Night)		25	25	25	25		50	*601#
FRiENDi Super 5	5	30 days		60	National	600 MB	100	25	25	25	25		50	*601#
FRiENDi Super 7	7	30 days	60	60	National	2.5GB (1500 MB Night)		25	25	25	25		50	*601#
Renna 24/7								45	45	45	45	25	51.2	*181*22#
Renna 6-6								54	54	38	38	25	51.2	*181*22#
Renna Friends								19	49	19	49	25	51.2	*181*22#

FRiENDi Mobile Additional Notes

- Night data timing are from 11:00 PM to 4:00 AM.
- Extra MB usage: 10 Bz/MB within plan validity.
- PAYG data rates after plan expiry: 50 Bz/MB.
- PAYG data service will be turned on automatically upon SIM activation.
- After night data is fully consumed, MB deduction will start from the anytime data.
- On completion of included minutes within the plan validity, customer will be charged 25 Bz/minute.
- On completion of included SMSs within the plan validity, customer will be charged 10 Bz/SMS for all local SMSs.
- Consumer can manage his FRiENDi mobile account by dialing *100# to go to the main USSD/Self-Service main Menu.
- Call Centre Number: 9840 0000 and Friendi Mobile Website: www.friendimobile.com

Renna Mobile Additional Notes

- Night data timing are from 11:00 PM to 4:00 AM.
- Subscriber to Renna data plans be charged 10.24 Bz/MB for extra usage after consuming all his plan's MB balance, on plan expiry, he will be charged PAYG rates of 51.2 Bz/MB.
- The data termed as Anytime could used even for the night time once the data allocated for the night is fully consumed.
- Subscriber can choose up to 3 national and International Favourite Numbers without a fee, to change the favourite Number there is a fee of 200 baiza.
- Dial *181# to go to the main USSD Self-Service menu and manage the price plan, check the balance, subscribe to data bundle, add and change Favourite Number, etc.
- Call Centre Number: 9160 00 00 and Renna Mobile Webstite: www.rennamobile.com/

Prepaid Mobile

Price Plan	Subscription Fee RO	Validity	SMS Included	Minutes Included	Limitation for Minutes Included	Internet Data	Data for Social Media	Tariff: Off-peak: On-net price Bz/Min	Tariff: Off-peak: Off-net and fixed lines price Bz/Min	Tariff: Peak: On-net price Bz/Min	Tariff: Peak: Off-net and fixed lines price Bz/Min	Calling rate among plan members	Price per call	National favorite number price Bz/Min	Data PAYG Bz/(MB)	Activation Code
Mousbaq								39	39	55	55			19	512	By Default
Mousbaq (More Talk)	3	30 days						19	39	19	39			19	512	*141*13*31#
Mousbaq 1	1	7 days	35	35	National			39	39	55	55				512	*141*201#
Mousbaq 2	2	7 days	75	75	National	50 MB		39	39	55	55				512	*141*202#
Mousbaq 3	3	7 days	125	125	National	100 MB		39	39	55	55				512	*141*203#
Mousbaq Sawalif	0.600	7 days						N/A	39	N/A	55		79 Bz / on-net call		512	*141*98#
Shababiah Classic								29	49	29	49				512	*141*25#
Shababiah								35	45	35	45	25			10	*141*555*6#
New Shababiah Plan Weekly R.O 3	3	7 days	50	National	1 GB	1 GB		40	40	40	40				50	Ooredoo Oman App
New Shababiah Plan Monthly R.O 3	3	30 days	25	National	750 MB			40	40	40	40				50	Ooredoo Oman App
New Shababiah Plan R.O 5	5	30 days	100	National	750 MB			40	40	40	40				50	Ooredoo Oman App
New Shababiah Plan R.O 10	10	30 days	200	National	3 GB	2 GB		40	40	40	40				50	Ooredoo Oman App
New Shababiah Plan R.O 25	25	30 days	500	National	10 GB	5 GB		40	40	40	40				50	Ooredoo Oman App
Suhoola for people with special needs					1 GB			19	19	19	19				512	Omani disability ID card

Mousbaq, Shababia Classic and Shababiah Additional Notes

- Regarding Mousbaq 1,2 & 3 voice and SMS will share the quota. For example, a customer subscribing to Mousbaq 1 can use his quota in 30 national minutes and 5 SMS
- Ooredoo Prepaid customer using pay-as-you-go data when spending 500 Bz per day on data will be given an additional 30MB for free to be used by 11:59 PM that night.

Shababiah Plan offering permanent bundles of local minutes and SMS as follows:

S.No	Local Minutes & SMS	Price	Validity	Activation Code
1	40	1 OMR	30 Days	*141*555*240#
2	100	2 OMR	30 Days	*141*555*101#
3	200	3 OMR	30 Days	*141*555*201#

- Dial *141# to go to the main USSD menu to go to the USSD Self-Service Main Menu which allow to manage Ooredoo account and get access to different functions.
- Call Centre Number: 1500, Website of Ooredoo www.ooredoo.om and Website of Shababiah: www.shababiah.om

New Shababiah Additional Notes

Along with the above mentioned pre-defined new Shababiah Plans, Ooredoo offering what so called Shababiah Mix plans giving customers the option to MIXblend of internet and local minutes, to create their own Shababiah Monthly Plan, Shababiah Mix Plans are chosen and created from the following bundles:

Shababiah Mix Plans

Voice			Data		
Local Minutes	Price	Validity	Data GB	Price	Validity
100 Mins	OMR 2	30 Days	3 GB	OMR 7	30 days
200 Mins	OMR 3	30 Days	5 GB	OMR 10	30 days
300 Mins	OMR 4	30 Days	8 GB	OMR 15	30 days
500 Mins	OMR 6	30 Days	15 GB	OMR 25	30 days
1000 Mins	OMR 11	30 Days	25 GB	OMR 35	30 days

Voice Add-ons available for subscribers to New Shababiah Plans as follows:

Voice Add-ons	Price	Validity
International Calling Bundle	OMR 1	1 Month
Sawalif (Pay 79 Baisa per Call)	OMR 1	1 Month

- The in-bundle chat and social media allowance which is part of the Shababiah predefined plans covers WhatsApp, Facebook and Twitter. There is an FUP defined after which the speed of the specified applications will be throttled to 512 Kbps.
- Subscribing to and Managing new Shababiah is available only from Ooredoo Oman App.

International Roaming Bundles

Plan	Data Included	Subscription fee R.O	Included Roaming Minutes	Subscription Period	Activation Code	
					Prepaid	Postpaid
Jawazak	400 MB	3	N/A	1 Day	SMS ‘J’ to 91199	SMS 'J' to 91199
	1 GB	6	N/A	3 Day	SMS ‘J’ to 91199	SMS 'J' to 91199
	2 GB	9	N/A	7 Days	SMS ‘J’ to 91199	SMS 'J' to 91199
Jawazak World	200 MB	6	N/A	1 Day	SMS ‘J’ to 91199	SMS 'J' to 91199
	500 MB	12	N/A	3 Day	SMS ‘J’ to 91199	SMS 'J' to 91199
	1 GB	18	N/A	7 Days	SMS ‘J’ to 91199	SMS 'J' to 91199
	2 GB	24	N/A	30 Days	SMS ‘J’ to 91199	SMS 'J' to 91199
Passport GCC	1 GB	4	N/A	1 Day	*141*501#	*141*401#
	200 MB	5	10	2 Days	*141*501#	*141*401#
	2 GB	10	30	1 Week	*141*501#	*141*401#
Passport World	1 GB	15	30	1 Week	*141*501#	*141*401#

Additional Notes

- International Roaming minutes can be used for incoming calls, local calls and calls to Oman.
- Calls exceeding the quota will be charged at normal roaming rates
- Before subscription to the above data roaming plans, refer to the licensee's website in order to ensure that the destination are included in the list of countries of the subject roaming bundles.

International Roaming Tariff

Country	Operator in GCC	Local call Rate in Visited country Bz/Min		Call Rate to Oman and GCC Bz/Min		Incoming call rate Bz/Min	SMS Rate Bz/SMS	Data Rate Bz/MB
		Omantel	ooredoo / Friendi / renna	Omantel	ooredoo / Friendi / renna	Omantel	ooredoo / Friendi / renna	ooredoo / Friendi / renna
Bahrain	Viva	92	92	229	231	85	23	231
	Batelco	63		189				
	Zain			126				
Kuwait	Viva (KTC)	92	92	229	231	85	23	231
	Wataniya							
	Zain			204				
Qatar	Vodafone	92	92	198	231	85	23	231
	Ooredoo			190				
Saudi Arabia	Al-Jawwal (STC)	70	92	143	231	85	23	231
	Mobily	92		190				
	Zain			229				
UAE	Etisalat	43	92	190	231	85	23	231
	Du	92		229				

Additional Notes

- There is no charge for receiving SMS while roaming abroad.
- Renna customers roaming abroad have to dial *181*46# to activate / deactivate data roaming.
- Friendi customers roaming abroad have to dial *113# to activate / deactivate data roaming.